



# Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

## Availity Essentials is Molina’s Exclusive Provider Portal

(Medicaid, Medicare, Marketplace)

Availity Essentials is Molina Healthcare’s official secure provider portal for Traditional (non-atypical) providers. Some of the core features available in Essentials for Molina Healthcare include eligibility & benefits, attachments, claims status, Smart claims, Payer Space (submit and check prior authorizations as well as appeal status and appeal/dispute).

Several new features and enhancements have been added to Availity Essentials for Molina Healthcare providers. In case you missed it, check out the latest enhancements that are designed to simplify your workflows and reduce administrative burdens

What’s New?	How Does it Benefit Me?
Claims Corrections	Molina providers now have access to a new claims correction feature for the claim status page. Claims correction allows you to correct and resubmit a paid or denied claim from the claim status response page.
Overpayments	Eliminate mail or fax for faster dispute resolution and ensure overpayment requests are up to date. View the status and details of any claim Molina has identified as an overpayment.
Patient Search	Save time entering patient information for eligibility and benefits inquiries. Enter the patient’s member ID or last name, first name, and DOB, and select the patient matching the criteria. The patient’s information will automatically populate on the request.
Molina Medicare Now Included in Molina Healthcare Payer Option	Select only one option in the payer field. The Molina Medicare option no longer displays in the payer field. When you select the Molina Healthcare option for the region, the plan coverage for member includes Dual-Eligible, Marketplace, Medicare and Medicaid.

### Not registered with Availity Essentials?

If your organization is not yet registered for Availity Essentials and you’re responsible for the registration, please visit [Availity.com/MolinaHealthcare](https://Availity.com/MolinaHealthcare) then scroll down and click the **Register** button.

For registration issues, call Availity Client Services at **(800) AVAILITY (282-4548)**. Assistance is available Monday-Friday 8 a.m. to 8 p.m. ET.

### Dive Deeper into Essentials

Once you have your Availity Essentials account, you can learn more about the features and functionalities offered for Molina providers. Simply log in > go to **Help & Training > Get Trained** to register for a webinar.