



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Help Your Molina Medicaid Members Restore Their Coverage (Medicaid)

Thank you for your partnership and continued care of our Molina Healthcare of Washington (Molina) Apple Health (Medicaid) members. **We need your help reaching members who have lost coverage.**

As you may recall, Molina continued to send reminders and outreach to members starting 60 days before their renewal date throughout the Public Health Emergency (PHE). Now that the Public Health Emergency (PHE) ended, WA state reinstated the pre-PHE Eligibility Review (ER) process – including requiring annual proof of eligibility. Molina continues sending renewal reminders to members, encouraging them to act as their renewal date approaches. We have used a variety of mechanisms to reach members; however, some Molina Medicaid members did not complete the renewal process and have since lost Medicaid coverage.

How You Can Help Your Molina Medicaid Members Restore Their Medicaid Coverage: We need your help in reminding Medicaid members that it is not too late to restore their Medicaid coverage. Members with Modified Adjusted Gross Income (MAGI) coverage who are found eligible within 90 days of the date coverage was lost will be reinstated for the period they were without coverage. Members with Apple Health Blind Disabled (AHBD/Classic) coverage will need to reapply.

You can help by

- Conducting outreach to your members as appropriate, to assist them with completing their Medicaid renewal.
- If you need help determining which of your members have lost Medicaid coverage, please email your provider services representative listed [here](#).
- If you or your members need help in taking the steps to renew, you can direct them to our [Molina Renewals page](#).

As a reminder, you can find all of the most updated redetermination information and resources on our provider website at <https://molinahealthcare.com/wa/endofphe>.

If you have any questions, please contact your provider relations representative.

Thank you for taking exceptional care of our members during the PHE. We look forward to our continued partnership with you.