

Provider Bulletin

Molina Healthcare of Washington, Inc.

November 2025

Prior Authorization Change to Physical Therapy & Occupational Therapy Effective August 1, 2025 (Medicaid)

Effective August 1, 2025, requirements for Prior Authorization (PA) with Molina Healthcare of Washington have changed for Physical Therapy & Occupational Therapy codes *covered by Washington State Health Care Authority (HCA) fee schedules*. This change affects our **Apple Health, Apple Health Expansion, and IMC lines of business and does not apply to Marketplace members**.

Update:

*For members 21 and over, change from combined 12 PT/OT visits **to** PA required after 12 visits per calendar year for PT/OT (12 visits allowed per each discipline).*

**Occupational therapy only: for behavioral health conditions provided by Behavioral Health Agencies, no PA is required.*

Molina will require a PA for both participating and non-participating providers for claims submitted for services rendered in all settings.

Clinical notes are required for review and approval of your authorization request. Submitting clinical notes along with the PA is recommended to receive a timely and accurate decision. If a PA is required for a requested service, please fax your authorization request to Molina at (833) 552-0030 for Behavioral Health or (800) 767-7188 for Physical Medicine.

PA forms can be found on our provider website at:

- Medicaid: MolinaHealthcare.com/providers/wa/Medicaid/forms/fuf.aspx

Our goal is to provide you with excellent customer service. If you have any questions or concerns, please contact your Provider Services Representative at (855) 322-4082, Monday through Friday, between 8:00 a.m. and 5:00 p.m.

Thank you for your continued service to your Molina members.