

Change To MCG Care Guidelines for Outpatient Behavioral Health Services

This communication is to notify you effective August 7, 2017 Molina Healthcare of Washington will be incorporating MCG (formerly Milliman Care Guidelines) into Molina's criteria of clinical decision support for all outpatient Behavioral Health services including:

- Residential Treatment for Mental Health and Substance Use Disorders
- Substance Use Detoxification services – acute and sub acute
- Partial Hospital Program
- ECT (Electroconvulsive Therapy)
- Psychological testing
- Non PAR Outpatient behavioral health services

We will be utilizing MCG for any cases received August 7, 2017 forward, but will finish any requests in process received prior to that date with InterQual evidence-based guidelines. This change is for all lines of business including Medicaid, Marketplace and Medicare.

As our partner, we wanted to ensure that you were aware of this change, which will be an important addition for clinical support. We value our collaborative relationship and joint focus on improving health care for Molina members in Washington.

As always, our goal is to provide you with excellent customer service and support. If you have any questions, please call Healthcare Services at (800) 869-7185, Monday through Friday between 8:00 a.m. and 5:00 p.m.

Thank you for your continued service to Molina members.