



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

2019 Behavioral Health Provider Survey

Dear Behavioral Health Provider,

The **2019 Behavioral Health Provider Survey** opened on January 9. We would like you to be aware of this important survey and encourage you to participate.

The survey is open to state-certified behavioral health treatment agencies that provide publicly funded mental health (MH) and substance use disorder (SUD) treatment services. The aim is to collect current information regarding services and behavioral health clinical staff to help policy makers and providers identify opportunities for improving the quality of behavioral health treatment services in Washington State.

The Division of Behavioral Health and Recovery (DBHR), under the Washington State Health Care Authority (HCA), is collaborating with Washington State University to conduct the survey.

Distribution of the survey: The survey is web-based. Behavioral health agencies will be asked to complete the survey online. Behavioral Health agencies will receive an invitation to participate. The invitations were mailed on January 9.

Unique, secure PIN: The invitation will show the URL address (or link) for the survey. Each agency has been assigned a unique, secure PIN, to access the survey.

Participating agencies will receive a summary report showing their own survey compared with statewide results for similar agencies.

Agencies with multiple locations will receive a separate invitation for each location. If they feel there is a good reason to consolidate any of their sites into a single survey, agencies should contact Kent Miller, Project Manager, at kent.miller@wsu.edu or (509) 335-1725. For additional information, they can contact Felix Rodriguez, Ph.D., Researcher, at (360) 725-1267 or felix.rodriguez@hca.wa.gov.

Thank you for your continued service to Molina members!