

September 24, 2025

Medicaid Billing Reminders

Programs Impacted: Medicaid SSI/BadgerCare Plus

Effective Date: October 10, 2025

Summary:

To improve claims accuracy and efficiency, Molina Healthcare of Wisconsin, Inc. is enhancing our claims intake and validation processes, effective October 10, 2025. To ensure a smooth transition, please reference and comply with the [ForwardHealth Companion Guides](#) and the 837 implementation guide for Medicaid BadgerCare Plus and SSI claims.

Provider Action Needed:

- If the rendering provider has multiple taxonomy codes on file with ForwardHealth, the claim must include the appropriate taxonomy code for the service being billed. Failure to do so will result in a rejected claim.
- All taxonomy codes submitted on a claim form will be audited against ForwardHealth Medicaid data. Please ensure your claim details are accurate and that you keep ForwardHealth records are current.
- CLIA certification and IDs will also be validated at the time of claim receipt. Be sure to include your CLIA ID in the correct 10-character format (xxDxxxxxxx) on all professional form types in loop 2300.
- Claims billed with \$0 for coordination of benefits (COB) will be rejected at the gateway. (For example, claims with \$0 for patient liability submitted for PR1 will deny.)

Questions?

- Visit [ForwardHealth](#) for billing and coding resources.
- Contact your Provider Relations Manager or call Provider Services at [\(855\) 326-5059](tel:855-326-5059).

Availity Essentials - Molina's Provider Portal

Ensure you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more at avality.com/molinahealthcare.