

January 28, 2026

Introducing a New No-Reply Sender Email Address for Molina Healthcare of Wisconsin and My Choice Wisconsin Provider Network Communications

Programs Impacted: Medicaid SSI/BadgerCare Plus, Medicare Dual Advantage, Family Care, Family Care Partnership

Effective Date: February 1, 2026

Summary:

- This year, our goal is to make it easier for you to receive and quickly digest the communications you need to serve Molina Healthcare of Wisconsin, Inc. (Molina) and My Choice Wisconsin (MCW) members.
- Beginning February 1, 2026, all outbound mass provider network communications, including general provider bulletins and network-wide updates, will be sent from the following email address: MHWIProviderBulletin_NoReply@molinahealthcare.com.
- We will continue to tailor our messaging as much as possible so that you only receive communications related to your area of expertise.
- This is a no-reply email address and will not be monitored. The primary point of contact for all provider inquiries, questions, and concerns is MHWIProviderNetworkManagement@molinahealthcare.com.

Provider Action Needed:

- **Please watch for all future provider network communications to be sent from MHWIProviderBulletin_NoReply@molinahealthcare.com.**
- If at any point you unsubscribe and would like to resume receiving Molina/MCW provider network communications, please email MHWIProviderNetworkManagement@molinahealthcare.com and include your organization name, the email address to be re-subscribed, and a request to opt back in.

Questions? Contact your Provider Relations Manager or call Provider Services:

- Medicaid (SSI/BadgerCare Plus): [\(855\) 326-5059](tel:855-326-5059)
- Medicare, Family Care, or Partnership: [\(800\) 963-0035](tel:800-963-0035)