

May 15, 2026

## Coming Soon: Real-time eligibility verification connections

**Programs Impacted:** Medicaid SSI/BadgerCare Plus

**Effective Date:** May 21, 2026

### Summary:

We are excited to share that as of May 21, 2026, Molina Healthcare of Wisconsin, Inc. is launching a new real-time eligibility verification connection using the X12 270/271 transaction standard for our Medicaid SSI and BadgerCare Plus members.

### What this means for you

Eligibility verification is one of the most time-sensitive steps in the revenue cycle. Our new API connection makes that process faster and more reliable by enabling real-time 270/271 exchanges. In other words, your system submits a 270 inquiry with patient demographics and payer information. Our clearinghouse routes that request to the payer in real time and returns the 271 eligibility response.

This means your practice management system or electronic health records (EHR) can submit a patient eligibility inquiry (270) and receive an instant response (271) from Molina. The response will include coverage details such as active status, plan type, deductibles, copays and benefit information.

### Important: Member ID now required in SSI Clearinghouse

To perform all eligibility searches through this new connection in the SSI clearinghouse, you must use a member ID, date of birth (DOB), and first and last name. Submissions that do not include a Member ID will not be processed.

### Provider Action Needed:

- Continue to check member eligibility through the Availity Provider Portal or directly with the SSI clearinghouse.
- Starting May 21, 2026, please be prepared to include the member's ID, DOB, and first and last name in your request.

**Questions?** Contact your Provider Relations Manager or call Provider Services at [\(855\) 326-5059](tel:855-326-5059).