

Provider Bulletin

Molina Healthcare of Wisconsin, Inc.

July 9, 2027

My Choice Wisconsin Products Officially Moving to Molina Systems and Brand on January 1, 2027

Programs Impacted:

Family Care, Family Care Partnership, Medicare Dual Advantage

Effective Date:

January 1, 2027

Summary:

After many years of careful preparation, we are pleased to announce that all My Choice Wisconsin products (Family Care, Partnership, and Medicare) will be moving to Molina's systems on January 1, 2027. At the same time, My Choice Wisconsin will be rebranding to Molina Healthcare.

Our goal for this integration is to minimize the impact on our provider partners as much as possible. We promise to remain transparent and inform you of all changes in advance.

What this means for you:

- Providers will have access to Availity, Molina's secure online provider portal for claims submission, member eligibility verification and more. Additional details, including payer ID, claim submission, portal access, and training information, will be shared before the January 1, 2027 transition.
- Members will begin presenting with Molina ID cards effective January 1, 2027. Providers should continue to verify member eligibility before rendering services.

What to expect next:

- On July 29 from 10-11 a.m., we will be hosting an informational Town Hall with important information from Molina's leadership. We are accepting questions in advance [here](#).
- Every month, we will send email updates and share information on our [Integration page](#).
- In Q4 2026 and Q1 2027, we will offer multiple Availity training sessions and virtual open office hours to answer any questions you might have.

Learn More:

Make plans to join our informational Town Hall on July 29!

- [Click here to register.](#)
- [Click here to submit questions or topic suggestions.](#)

Provider Action Needed:

- Stay tuned to your email for more information and training dates over the coming months.
- No immediate action is required at this time. Providers should continue to follow current My Choice Wisconsin processes until otherwise instructed.

Questions?

Contact your Provider Relations Manager or call Provider Services at [\(800\) 963-0035](tel:8009630035).

MHWI-26072