Important update regarding Prior Authorization submissions

Coming Soon

Molina will begin requiring additional documentation—including clinical records—for all prior authorization submissions[1]. The clinical records submitted should be for the prior authorization being requested. Attachments will function as required fields. Without them, the system will block the submission.

This update is designed to:

- Streamline the review process
- Minimize back-and-forth communication with our Utilization Management team
- Enable faster, more informed decision-making

Action Required:

- Begin attaching clinical supporting documentation when requesting a Prior Authorization. The clinical records submitted should be for the prior authorization being requested.

We appreciate your support in helping us improve efficiency and service quality.

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Thank you for your participation in our network.

[1] If the Molina provider agreement specifically states that medical records do not need to be submitted for prior authorization approval or if state law or a government contract prohibits such medical records from being required for Medicaid or Marketplace, then this communication does not apply.

MOLINA HEALTHCARE