

January 1<sup>st</sup>, 2023



## Provider Memorandum

### Medicaid Electronic Visit Verification (EVV) Go Live Update

The Wisconsin Department of Health Services (DHS) released a new ForwardHealth Update for electronic visit verification (EVV), setting a hard-launch date of **May 1st, 2023**. This Update announces the EVV hard launch date and policy: ForwardHealth Update 2022-43, "[Personal Care Services Electronic Visit Verification Hard Launch Announcement](#)".

For assistance related to EVV, you can reach out to ForwardHealth and DHS EVV Customer Care at (833) 931-2035 or [VDXC.ContactEVV@wisconsin.gov](mailto:VDXC.ContactEVV@wisconsin.gov).

### Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at [WIProviderNetworkManagement@MolinaHealthCare.Com](mailto:WIProviderNetworkManagement@MolinaHealthCare.Com) or visit [MolinaHealthcare.com](http://MolinaHealthcare.com).

### Register Now for Availity, Molina Healthcare's Inc. (Molina) Provider Portal

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