



Provider Memorandum

IMPORTANT: Molina Email Mailbox Update

To better serve our valued Provider partners, Molina is moving to one shared inbox for all of your questions, comments and concerns, **effective March 1st, 2023**.

New Email Address

MHWIProviderNetworkManagement@MolinaHealthcare.com

These Email Addresses to be Discontinued:

WIProviderNetworkManagement@MolinaHealthcare.com

MHWIProvider.Services@MolinaHealthcare.com

MHWIDelegationOversight@MolinaHealthcare.com

WisconsinCredentialing@MolinaHealthcare.com

WIProviderContracting@MolinaHealthcare.com

What This Means

All communications to Molina must be emailed to MHWIProviderNetworkManagement@MolinaHealthcare.com. Be assured, our team will triage the request and respond in a timely manner. This new email inbox is monitored during normal business hours, Monday - Friday.

There will be a short grace period to accommodate any communications sent to the old inbox. After that timeframe—the old inbox will become inactive. It is suggested you **start using the new email address as soon as possible**.

Questions

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at

MHWIProviderNetworkManagement@MolinaHealthcare.Com or visit MolinaHealthcare.com.

Register Now for Availity, Molina Healthcare's Inc. (Molina) Provider Portal

Learn how Molina is working with Availity at availity.com/molinahealthcare
