



Provider Memorandum

Update Your Information in Molina's Provider Online Directory

Molina Healthcare of Wisconsin strives to ensure the best possible care for our valued members through our network of preferred providers. For this reason, we ask that you review and update your practice/facility information in the Provider Online Directory (POD).

How Do Our Members See You?

Search for your provider name, practice, or facility in Molina's Provider Online Directory to see how current and potential patients perceive you at this moment. You may be surprised that your listing is not an accurate representation.

Is Your POD Info Complete, and Correct?

Many Molina members search for Primary Care Physicians, specialists, and other medical and non-medical services through Molina's Provider Online Directory. To give members the highest level of service, Molina requires current, detailed information about each provider in our network.

Please take these important steps right away to help members, correspondence and paper payment find you:

- Update all incorrect or outdated information.
- Verify your contact information, including address, phone, fax, and email.
- Add new information, such as additional providers or locations.
- Specify your office hours and/or telehealth services.
- List all languages spoken by your regular staff.

You can attest to, correct, or update your information using [CAQH ProView](#), or you can complete a [Provider Information Update Form](#) and send to MHWIPROVIDERNETWORKMANAGEMENT@MOLINAHEALTHCARE.COM for review and implementation.

Accessing and Contacting CAQH

Once you are registered by Molina, CAQH will send you access and registration instructions. You may submit your completed application online and fax supporting documents to (866) 293-0414. If you have questions about the database, contact the CAQH Help Desk at (888) 599-1771 or caqh.updhelp@acsgs.com. You can also log in for a live chat.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at WIProviderNetworkManagement@MolinaHealthCare.Com or visit MolinaHealthcare.com.

Register Now for Availity, Molina Healthcare's Inc. (Molina) New Provider Portal

Learn how Molina is working with Availity at availity.com/molinahealthcare.