

July 12<sup>th</sup>, 2023



## Provider Memorandum

### Cultural Competency Provider Training & Resources

National Culturally and Linguistically Appropriate Services (CLAS) Standards are a set of 15 actions steps intended to advance health equity, improve quality, and help eliminate health care disparities by providing a blueprint for individuals and health and health care organizations to implement culturally and linguistically appropriate services.

To provide the best possible care for our members, your patients, Molina offers several resources and training videos on CLAS standards and cultural competency. We encourage all providers to check out the resources on our [website](#) and to complete the [attestation](#) when complete.

Thank you for your continued partnership.

### Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at [MHWIProviderNetworkManagement@MolinaHealthcare.com](mailto:MHWIProviderNetworkManagement@MolinaHealthcare.com) or visit [MolinaHealthcare.com](http://MolinaHealthcare.com).

### Availity Essentials - Molina's Provider Portal

Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more at [availability.com/molinahealthcare](http://availability.com/molinahealthcare).

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