



## Provider Memorandum

### Update Your Information in Molina's Provider Online Directory

Molina Healthcare of Wisconsin strives to ensure the best possible care for our valued members through our network of preferred providers. For this reason, we ask that you review and update your practice/facility information in the Provider Online Directory (POD), which is also a requirement of the No Surprises Act (NSA).

In order to comply with the NSA, Molina is implementing a new feature in our POD which will allow members to filter out any providers that have not verified their data in the required 90 days.

You can attest to, correct, or update your information using [CAQH ProView](#), or you can complete a [Provider Information Update Form](#) and send to [MHWIProviderNetworkManagement@MolinaHealthcare.com](mailto:MHWIProviderNetworkManagement@MolinaHealthcare.com) for review and implementation.

### Accessing and Contacting CAQH

Once you are registered by Molina, CAQH will send you access and registration instructions. You may submit your completed application online and fax supporting documents to (866) 293-0414. If you have questions about the database, contact the CAQH Help Desk at (888) 599-1771 or [caqh.updhelp@acsgs.com](mailto:caqh.updhelp@acsgs.com). You can also log in for a live chat.

### Take these important steps right away to help members, correspondence and paper payment find you:

- Update all incorrect or outdated information.
- Verify your contact information, including address, phone, fax, and email.
- Add new information, such as additional providers or locations.
- Specify your office hours and/or telehealth services.
- List all languages spoken by your regular staff.

### Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at [MHWIProviderNetworkManagement@MolinaHealthCare.Com](mailto:MHWIProviderNetworkManagement@MolinaHealthCare.Com) or visit [MolinaHealthcare.com](http://MolinaHealthcare.com).

### Availability Essentials - Molina's Provider Portal

Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more at [availability.com/molinahealthcare](http://availability.com/molinahealthcare).