

October 18th, 2023



Provider Memorandum

New Appeals Functionality Coming to Availity

Molina Healthcare (Molina) is excited to rollout a new, streamlined process for submitting appeals on Availity Essentials beginning October 26.

You can look forward to the following functionality:

- Submit your appeal and dispute requests online for finalized Molina claims
- Check the status of your requests submitted on Availity
- View and import requests initiated through outside channels (mail, fax, etc.) and complete them within your Availity workflow
- Upload supporting documentation for online requests
- Receive notifications when requests have been finalized and processed by Molina

Join Us for Live Training

We invite you to join Availity and Molina representatives for a live webinar to learn how to get the most out of this time-saving feature. We have two sessions available for you to choose from, October 24th and October 26. Space is limited, so register today!

[October 24 Training Session - 10AM - 11:15AM CST](#)

[October 26 Training Session - 2PM - 3:15PM CST](#)

We'll show you how to get the most out of the appeals tools in Availity and will open it up for questions at the end of the session. We look forward to training with you!

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHWIProviderNetworkManagement@MolinaHealthcare.com or visit MolinaHealthcare.com.

Register Now for Availity, Molina Healthcare's Inc. (Molina) Provider Portal

Learn how Molina is working with Availity at availity.com/molinahealthcare.