

April 27<sup>th</sup>, 2023



## Provider Memorandum

### EMR Messaging for Care Gaps

Molina is partnering with Centauri Health Solutions to send messages into EMRs to notify providers of member gaps in care. Starting May 15th, if your EMR is linked to Molina, you may receive alerts for patients assigned to your organization who still need certain services completed this year such as an annual wellness visit, a mammogram, a colorectal cancer screening, or an A1C test. The alerts support streamlined communication of gaps in care information and better patient care coordination.

Thank you for taking the time to review the alerts and schedule appointments for patients who are missing services to ensure the best care possible for your patients and our members.

Please submit any documentation regarding status and gap closure updates to Molina's confidential fax line at 1-833-892-1133 or send securely to [MEIProviderNotify@MolinaHealthcare.com](mailto:MEIProviderNotify@MolinaHealthcare.com).

### Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at [MHWIProviderNetworkManagement@MolinaHealthCare.Com](mailto:MHWIProviderNetworkManagement@MolinaHealthCare.Com) or visit [MolinaHealthcare.com](http://MolinaHealthcare.com).

### Availity Essentials - Molina's Provider Portal

Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more at [availability.com/molinahealthcare](http://availability.com/molinahealthcare).

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