



## Provider Memorandum

### Prior Authorization Reminder

Molina Healthcare of Wisconsin (Molina) wants to remind you of proper prior authorization submission. All prior authorization requests can be submitted through Availity Essentials, Molina's provider portal (preferred method), or via fax.

To determine if prior authorization for a service is needed, check out our interactive Prior Auth LookUp Tool, found on [MolinaHealthcare.com](https://MolinaHealthcare.com).

When completing a prior authorization request, please review each field thoroughly to ensure that the proper information is submitted. Important notes:

- The requestor and referring from information are the provider that is requesting services for a member.
- The referring to information is the name of where the requested services would be performed or who would be performing them.

### Home Health / Personal Care Worker Services

For any prior authorization requests for home health or personal care workers (PCW), the requesting provider should be the agency that would be providing services, and the person who should be notified when a prior authorization has been approved. The ordering provider information should be sent over with clinical support, but not listed as the requesting provider.

For more information on prior authorization, check out our [frequently used forms](#) or reach out to the utilization management team at [MHWICRPLOAs@MolinaHealthcare.com](mailto:MHWICRPLOAs@MolinaHealthcare.com).

### Questions?

We're here to help. Contact your Provider Relations Manager or email our team at [MHWIProviderNetworkManagement@MolinaHealthcare.com](mailto:MHWIProviderNetworkManagement@MolinaHealthcare.com) or visit [MolinaHealthcare.com](https://MolinaHealthcare.com).

### Register Now for Availity, Molina Healthcare's Inc. (Molina) Provider Portal

Learn how Molina is working with Availity at [availity.com/molinahealthcare](https://availity.com/molinahealthcare).