

January 16th, 2023



Provider Memorandum

Medicaid Electronic Visit Verification (EVV) Go Live Update

The Wisconsin Department of Health Services (DHS) released a new ForwardHealth Update for electronic visit verification (EVV), setting a hard-launch date of **May 1st, 2023**. This Update announces the EVV hard launch date and policy: ForwardHealth Update 2022-43, "[Personal Care Services Electronic Visit Verification Hard Launch Announcement](#)".

For assistance related to EVV, you can reach out to ForwardHealth and DHS EVV Customer Care at (833) 931-2035 or VDXC.ContactEVV@wisconsin.gov.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at WIProviderNetworkManagement@MolinaHealthCare.Com or visit MolinaHealthcare.com.

Register Now for Availity, Molina Healthcare's Inc. (Molina) Provider Portal

Learn how Molina is working with Availity at availity.com/molinahealthcare.