

October 17th, 2022



Your Feedback is Important!

Molina Healthcare 2022 Provider Satisfaction Survey

In an ongoing effort to meet the needs of our provider partners and measure overall provider satisfaction, Molina is administering its annual Provider Satisfaction Survey.

Molina is dedicated to providing quality health care to our members. Your valuable feedback will assist us in identifying areas where enhancement may be needed within the organization in areas such as operational efficiencies and how we partner with our provider network. Moreover, we will use this information to determine how we can better assist you on a day-to-day basis and more importantly, how we can better work with you to better serve our members.

The 2022 Provider Satisfaction Survey is being conducted by SPH Analytics, a NCQA certified survey vendor, on behalf of Molina to assess providers' overall satisfaction with Molina. Randomly selected providers will be mailed a survey starting on **October 18th and** will be open for 6 weeks.

If you have received the survey, please complete the information. You can complete the survey by visiting www.sphsurvey.com or by scanning the QR code included in your survey notification. On average, the survey takes approximately fifteen (15) minutes to complete. In addition, Molina Healthcare of Wisconsin will be offering a \$50 VISA gift card to all providers that complete the survey (one gift card per provider/NPI). If you have any questions regarding the survey, please call SPHA a 1-800-588-1659.

We want to thank you in advance for taking the time to share your feedback with us.

Thank you,
Molina Healthcare of Wisconsin
