

Out-of-Network Drugstores

Molina Dual Options Medicare-Medicaid Plan will pay you back for a Part D drug that you paid for at an out-of-network drugstore if:

- There was an emergency at the time you needed your drug that made it so you could not use a network drugstore
- You are traveling outside of the service area and you run out of or lose your prescription or become ill and need a Part D drug and you cannot access a network drugstore

You must call Molina Dual Options to see if there are network drugstores in your area before filling your prescription.

If you must use an out-of-network drugstore, you may have to pay the full cost when you get your pills. If this happens, please call Molina Dual Options about how to get paid back.

Molina Dual Options will not pay you back if your drug had certain limits on it that had not already been approved by the plan.

Molina Dual Options Medicare-Medicaid Plan is a health plan that contracts with both Medicare and South Carolina Healthy Connections Medicaid to provide benefits of both programs to enrollees.

You can get this document for free in other formats, such as large print, braille, or audio. Call (855) 735-5831, TTY: 711, 7 days a week, 8 a.m. to 8 p.m., ET. The call is free.

<https://www.molinahealthcare.com/members/common/en-US/multi-language-taglines.aspx>