



Molina Healthcare of Ohio

Medicaid Child with CCC CAHPS® Annual Results: 2018–2020

Molina’s scores for the past three years are below. You can see how Molina performs compared to our target goal.

Measure/Data Element	2018	2019	2020	2020 Goal
Getting Care Quickly	91.25%	92.64%	91.44%	92.43%
Getting Needed Care	87.76%	89.65%	88.49%	88.01%
Coordination of Care	88.12%	83.50%	92.23%	87.18%
Rating of Health Plan	68.33%	66.25%	68.89%	75.64%
Rating of Overall Health Care	73.54%	70.83%	73.99%	74.03%
Rating of Personal Doctor	76.27%	79.08%	76.86%	79.82%
Rating of Specialist Seen Most Often	72.26%	75.34%	NA	77.70%

NA = Not Available Due to Small Denominator