

5100 COMMERCE CROSSINGS DRIVE LOUISVILLE, KY 40229 (502) 585-7900 / (800) 578-0603 WWW.PASSPORTHEALTHPLAN.COM

Welcome to Your New Member ID Card!

Dear Valued Member.

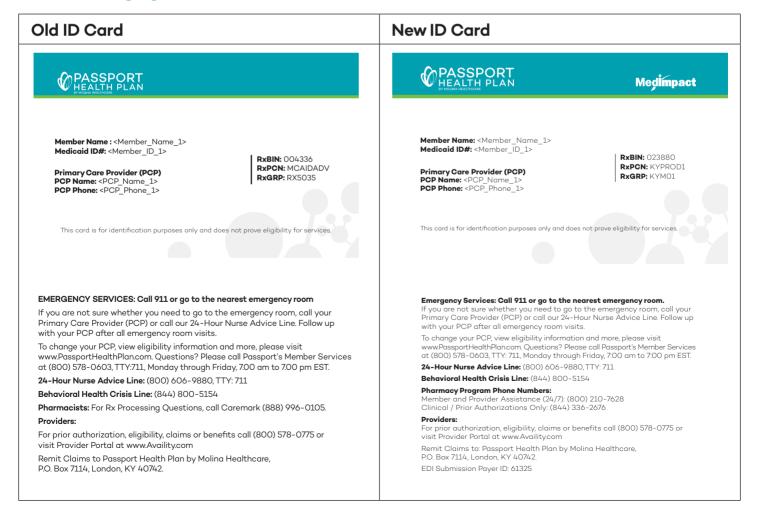
In this mailing you are getting a new Passport Health Plan by Molina Healthcare ID card. You are getting this new ID card because Passport has a new pharmacy program partner called MedImpact.

Please trash your current ID card and begin using this ID card for your healthcare needs.

Important: Your medicines and pharmacies will NOT change.

Just present this new ID card the next time you go to pick up your medicine!

What's Changing?





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Important Information:

- Starting July 1, you should start calling MedImpact with any questions about your medicines or pharmacy benefits. Their phone number is (800) 210-7628 and they are open 24/7. Before July 1, you should continue to call Passport Member Services at (800) 578-0603 (TTY: 711) with questions.
- You can access your ID card 24/7 on Passport's NEW Mobile App, My HealthInHand! Download this from the App store today.
- You can change the Primary Care Provider (PCP) listed on your ID card at any time!
 Here's how:
 - o Call Member Services at the number below.
 - -OR-
 - o Log onto our member portal at <u>www.mypassporthealthplan.com</u>, available 24/7.
 - -OR-
 - o Download our My HealthInHand mobile app!

Questions?

- If you have any **questions or concerns about your pharmacy benefits or medicines**, you should now call MedImpact 24/7 at **(800) 210-7628.**
- **For all other questions,** call our Member Services Monday-Friday, 7:00 a.m. 7:00 p.m. EST at **(800) 578-0603** (TTY: 711). You can also send us an email by logging into the member portal or downloading the mobile app.

Thank you for being a Passport member!