

IMPORTANT NOTICE: Cardiology and Oncology Quality Management Vendor – Evolent, formerly known as New Century Health

Senior Whole Health of New York cares about our members' health and is continually enhancing programs to improve the quality of care. We are pleased to announce our collaboration with Evolent, formerly known as New Century Health, as the administrator of the Molina Healthcare Cardiology and Oncology Quality Management programs.

Beginning August 1, 2026, Molina Medicare members ages 18 and older will require authorization from Evolent for the following services ordered by all provider specialties:

- Elective diagnostic and interventional cardiovascular services performed in a physician's office, ambulatory setting, outpatient hospital, or *inpatient hospital setting (*professional services only).
- Oncology-related chemotherapeutic agents, supportive agents, symptom-management medications, and radiation oncology services administered in a physician's office, ambulatory center, outpatient hospital and inpatient hospital setting* (*Chimeric Antigen Receptor [CAR] T-cell therapy only).

Treatment plans will be reviewed comprehensively using nationally recognized, evidence-based clinical guidelines. We hope you will find value in the following enhancements coming with the Evolent partnership:

- Real-time authorizations for evidence-based treatment plans submitted through the Evolent online portal carepro.evolent.com
- Eligibility verification available directly in the portal prior to submitting a treatment plan.
- Telephonic intake option, available for submitting treatment plans when needed.
- Cardiology, medical oncology and radiation oncology physicians on staff to conduct physician discussions.
- A dedicated Evolent practice engagement team to ensure a smooth transition and provide ongoing support.

Authorizations issued by Molina Healthcare before August 1, 2026 are effective until the authorization expiration date. Beginning August 1, 2026, providers should submit all new prior authorization requests to Evolent for services scheduled on or after that date using one of the following methods:

- Log in to the Evolent provider portal carepro.evolent.com
- Calling 1.888.999.7713, available Monday–Friday, 8:00 a.m.– 8:00 p.m. EST
 - Option 1 – Cardiology
 - Option 2 – Medical oncology
 - Option 3 – Radiation oncology

Additional program information and Evolent training session dates can be located at go.evolent.com/molina-program-changes-august-1-2026. **Please register in advance** to ensure you are prepared for the program go live. If you have any questions before the training sessions, please contact Evolent at practicesuccess@evolent.com.

Thank you for your participation in our network and dedication to Molina members' health.