

Information For Medicaid Members: Ending the Dual Demonstration and a New Enrollment Process for Dual Eligible Members

The Texas Health and Human Services Commission (HHSC) invites members to attend an **upcoming webinar** to learn about aligning enrollments between an Integrated Dual Eligible Special Needs Plan (D-SNP) and a STAR+PLUS plan for members who receive Medicare and Medicaid services.

This information will be helpful to dual eligible members and members currently enrolled in a Medicare-Medicaid Plan (MMP).

| Date | Time | Registration Link |
|------------------------|----------|---|
| Tuesday, Nov. 18, 2025 | 2–3 p.m. | attendee.gotowebinar.com/register/4768281114465649503 |

Registration is required.

Effective Jan. 1, 2026, HHSC is ending Dual Demonstration MMPs in Bexar, Dallas, El Paso, Harris and Hidalgo counties, and implementing a new enrollment process to align Medicaid (STAR+PLUS) enrollment with the member's Integrated D-SNP enrollment.

This transition means:

- » Members in these counties will be able to select a health plan that provides integrated Medicare and Medicaid (STAR+PLUS) services in a different way.
- » Members who don't disenroll from their current MMP and select a new plan option by Nov. 30, 2025, will be auto-enrolled into an Integrated D-SNP and its companion STAR+PLUS plan.
- » To change STAR+PLUS plans, members can contact the Texas Enrollment Broker Helpline at 800-964-2777 or log in to [Your Texas Benefits](#).

Email HHSC at Managed_Care_Initiatives@hhs.texas.gov with any questions.

