

Dear Member:

We wanted to let you know about recent updates to your member handbook. Please see the updated sections below.

Updated Important Phone Numbers section

<p>Non-Emergency Medical Transportation (NEMT) Services:</p> <p>Call SafeRide to set up a ride for non-emergency health care visits or to find out where your ride is. SafeRide is available to help you 24 hours a day, 7 days a week. Member Services is also available to assist you in accessing your NEMT services from 8 a.m. – 6 p.m., central time, Monday to Friday. We can help you in English and Spanish. We have interpreter service agents that can help with any other language.</p>	<p>(866) 462-4857 TTY: 711</p>
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Updated Non-Emergency Transportation (NEMT) Services section

Who Do I call for a ride to a medical appointment?

You can contact SafeRide at (866) 462-4857 to schedule transportation to non-emergency health care appointments. SafeRide is available to schedule your transportation services 24 hours a day, 7 days a week. Please be sure to schedule your transportation services as early as possible, and at least 48 hours in advance.

You can access your full member handbook online at MolinaHealthcare.com or via the member portal at MyMolina.com. If you have questions, please call us at (866) 449-6849, Monday to Friday, 8 a.m. – 6 p.m., central time.

Thank you for being a Molina member.

Sincerely,

Molina Healthcare of Texas