

Molina Healthcare

Important Phone Numbers - STAR

Member Services Toll Free Number Available Monday-Friday, 8:00 a.m. – 6:00 p.m., central time	(866) 449-6849
24-hour Nurse Advice Line Registered nurses are available 24 hours a day, 7 days a week.	(888) 275-8750 (English) (866) 648-3537 (Spanish)
Disease Management	(866) 891-2320
Behavioral Health Services • Customer Service Line • Crisis Line (24 hours a day, 7 days a week)	(866) 449-6849 (800) 818-5837
Eye Care Services	(866) 449-6849
Dental Services Members under age 21 • DentaQuest • MCNA Dental • United Healthcare Dental	(833) 479-0206 (800) 494-6262 (800) 445-9090
Prescription Drugs	(866) 449-6849
Relay Texas TTY For Members who are deaf or hard of hearing	711 (English) (800) 662-4954 (Spanish)
Ombudsman Manage Care Assistance Team Call if you have questions about the STAR program or about your health plan. This line does not give medical advice.	(866) 566-8989
STAR Helpline Call if you have questions about choosing a health plan after being approved for Medicaid services.	(800) 964-2777 TTY# (800) 267-5008
Non-Emergency Medical Transportation Services • SafeRide	(866) 462-4857

