

Behavioral Health Case Management

Molina Healthcare is here to help you with all your health needs. One way we do that is to offer Behavioral Health Case Management to Members and their families for help and support.

What is the Behavioral Health Case Management program?

Living with a serious mental health condition or substance use disorder can be stressful. To provide you with support, Molina offers a Behavioral Health Case Management Program.

Our team will work with you to:

- Assess your health needs and help you understand your health condition(s)
- Coordinate care and communication between providers
- Help you understand your medications
- Help you with referrals to providers, programs, and resources
- Create a plan to help you manage your health
- Help, understand, and connect to financial, housing, food, utilities, transportation and employment needs

Who qualifies a member for the program?

Molina members of all ages qualify for Behavioral Health Case Management program if they have any of these conditions:

- Attention Deficit Hyperactive Disorder (ADHD)/Attention Deficit Disorder (ADD)
- Autism Spectrum
- Conduct Disorder & Oppositional Defiant Disorder
- Separation Anxiety and other childhood emotional disorders
- Other Childhood Disorders of Social Functioning
- Tic Disorders and Tourette's Disorder
- Other Behavioral and Emotional Disorders with childhood and adolescence onset
- Unspecified behavioral and emotional disorders with childhood and adolescence onset
- Bipolar Disorder
- Major Depressive Disorder
- Schizophrenia Spectrum & other Psychotic Disorders
- Anorexia Nervosa, Bulimia, and other eating disorders
- Substance Use Disorders
- Anxiety Disorders

How does the program work?

Members enrolled in the program are outreached by a Behavioral Health Case Manager to discuss their behavioral health needs and how to best support those needs. Support is provided through education, communication with providers, coordination of community resources and ongoing care planning.

Is there a cost for the program?

The program is available to members and their families at no cost.

How do I Sign up for the behavioral health case management program?

If you would like more information about this program or to enroll, please contact our Behavioral Health Customer Service Team at (866) 449-6849. We are here to help you get the care you need so you get the best possible results.