



CAHPS® Results

Medicaid Child CAHPS® Annual Results.

Molina's scores for the past two years are below. You can see how Molina performs compared to our target goal.

| Measure | 2023 Rate | 2023 Goal | 2024 Rate | 2024 Goal |
|--------------------------------------|--------------|--------------|--------------|--------------|
| Getting Care Quickly | 86.0% | 88.5% | 85.92% | 89.35% |
| Getting Needed Care | 76.3% | 85.6% | 80.62% | 85.7% |
| Coordination of Care | 78.7% | 86.5% | 84.39% | 85.71% |
| Rating of All Health Care | 69.8% | 70.7% | 70.57% | 71.9% |
| Rating of Personal Doctor | 76.2% | 77.8% | 78.50% | 78.53% |
| Rating of Specialist Seen Most Often | NA | 73.6% | NA | 74.62% |
| Rating of Health Plan | 67.8% | 73.8% | 70.49% | 73.76% |

NA = Not Available Due to Small Denominator