

Molina Healthcare of Wisconsin (BadgerCare and SSI)
Medicaid Adult CAHPS, English

CAHPS® Results

Medicaid Adult CAHPS® Annual Results.

These are Molina's scores for the last two years. They show how Molina compares to the national average.

The CAHPS reporting year is the year after the data was collected. For example, "2024 Rate" includes data from January to December 2023 and "2025 Rate" includes data from January to December 2024.

Measure	2024 Rate	2025 Rate	Goal
Rating of All Health Care		NA	59.62
Rating of Personal Doctor		66.67	72.83
Rating of Specialist Seen Most Often		NA	70.00
Rating of Health Plan		63.36	64.32
Coordination of Care		NA	87.50
Getting Care Quickly		NA	84.25
Getting Needed Care		NA	84.48
How Well Doctors Communicate		NA	94.30
Customer Service		NA	90.50

NA = Not Available Due to Small Denominator

MHWI_24226MN_DHS Approved 1/14/26