

Provider Bulletin

Central Health Medicare Plan

May 06, 2026

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Use of CHP Contracted Laboratories

This is an advisory notification to Central Health Medicare Plan (CHP) network providers applicable to CHP Medicare business.

What you need to know:

Dear Provider,

As a reminder, Central Health Medicare Plan requires participating providers to utilize **CHP preferred contracted laboratories** when ordering laboratory services for CHP members. Currently, **Quest Diagnostics** and **LabCorp** are CHP's contracted laboratory vendors.

Using contracted laboratories helps ensure:

- Compliance with CHP network requirements
- Appropriate claim processing and payment
- Reduced risk of member balance billing

Please direct all laboratory testing orders for CHP members to **Quest Diagnostics** or **LabCorp**, unless otherwise authorized by CHP. Prior authorization requirements, if applicable, must be followed in accordance with CHP policies.

Services performed by **non-contracted laboratories** without appropriate authorization may result in claim denials or provider financial responsibility.

If you have questions regarding contracted laboratory services, network participation, or authorization requirements, please contact your CHP Provider Relations Representative.

Thank you for your continued partnership and for helping ensure timely, high-quality care for CHP members.

Provider Action

Please refer to the Provider Online Directory to ensure PAR provider:
ca-chp.sapphirethreesixtyfive.com

Please refer to our PA LookUp Tool for prior authorization information:
pegapalookup.molinahealthcare.com/prweb/PRAuth/PRGuest

What if you need assistance?

If you have any questions regarding the notification, please contact your CHP Provider Relations Representative at
PRCalifornia@molinahealthcare.com.