

Provider Bulletin

Central Health Medicare Plan

July 15, 2026

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Availity payer spaces patient care portlet enhancement

This is an advisory notification to Central Health Medicare Plan (CHP) network providers applicable to CHP Medicare business.

What you need to know:

CHP is enhancing the Patient Care Portlet (PCP) within the Availity Provider Portal to improve provider efficiency and reduce manual effort when accessing roster and member information.

Key enhancements include the ability to work across multiple providers or locations simultaneously, generate consolidated rosters, and access larger roster reports. Additional functionality and user-support tools are also being introduced. Providers should review the attached resource for a complete overview of the enhancements and upcoming features.

When this is happening:

Enhancements are now available, with additional features and functionality rolling out this month.

Provider action

No action is required at this time.

What if you need assistance?

If you have any questions regarding the notification, please contact your CHP Provider Relations Representative at PRCalifornia@molinahealthcare.com.

Central Health Medicare Plan: Availity payer spaces patient care portlet enhancement

Central Health Medicare Plan is introducing new options within the Availity Provider Portal. It allows providers to reduce manual effort within the patient care portlet.

What's changing?

- Providers will be able to select multiple providers or locations at once, instead of working one at a time. It will feel more flexible and easier to get exactly the information needed.
- Providers can create one combined roster across multiple selections, rather than running several separate reports.
- Larger rosters will be available through the reporting portlet applications so providers can retrieve them when ready.
- Notifications may be available to let users know when files are complete.

Why this matters?

This enhancement:

- Reduces effort by allowing providers to work across multiple locations or providers in a single step
- Eliminates the need to run multiple reports by enabling combined, consolidated outputs
- Improves efficiency with access to larger rosters and streamlined report generation
- Enhances workflow with notifications that keep providers informed when files are ready

Coming soon – July enhancements

- Optional email notifications when roster files are ready
- New Redetermination Outreach column in CSV exports
- Enhanced on-screen guidance (including >500 member scenarios)
- Advanced member search capabilities for large rosters
- A step-by-step user guide with screenshots and navigation support