

Provider Bulletin

Central Health Medicare Plan

May 19, 2026

☑ Alameda ☑ Contra Costa ☑ Fresno ☑ Imperial ☑ Kern ☑ Kings ☑ Los Angeles ☑ Madera ☑ Orange
☑ Placer ☑ Riverside ☑ Sacramento ☑ San Bernardino ☑ San Diego ☑ San Francisco ☑ San Joaquin
☑ San Mateo ☑ Santa Clara ☑ Solano ☑ Stanislaus ☑ Tulare ☑ Ventura ☑ Yolo

Provider Bulletin Summary

May 6-15, 2026

This is an advisory notification to Central Health Medicare Plan (CHP) network providers applicable to CHP Medicare business.

What you need to know:

Dear Provider,

CHP will now distribute a Provider Bulletin every other Tuesday summarizing all provider communications posted to our website.

Please note:

- CHP will continue to post updates online as they become available throughout the month.
- This summary includes only items published during the current cycle; previously released Provider Bulletins remain accessible on the CHP provider website or through the Availity Essentials portal.
- **This summary is not a substitute for the complete Provider Bulletin content. Full details, implementation timelines, and requirements are available online.**

Thank you for your continued partnership and commitment to compliance.

Provider Action

Providers are responsible for reviewing Provider Bulletins online to ensure compliance with all regulatory requirements and policy changes.

Bulletins are available on the CHP provider website or through the Availity Essentials portal:

- **CHP Medicare Provider Bulletins:**
CentralHealthPlan.com/chp/Providers/Medicare-Bulletins.aspx
- **Availity Essentials portal:**
availity.com/providers/

What if you need assistance?

If you have any questions regarding the notification, please contact your CHP Provider Relations Representative at PRCalifornia@molinahealthcare.com.



Summary of Provider Bulletins published on the CHP provider website:

Date Posted	Title	Audience	Line of Business	Summary
05/06/2026	Use of CHP Contracted Laboratories	• IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists • Behavioral Health • Ancillary • CBAS • SNF/LTC • Hospitals	• Medicare	Reminder to all network providers to use contracted laboratories, specifically Quest Diagnostics and LabCorp, for laboratory services to ensure compliance, proper claim processing, and to avoid member balance billing. Non-contracted lab services provided without authorization may result in claim denials or financial responsibility.
05/11/2026	Immediate Compliance Required: Artificial Intelligence (AI) Use Restrictions	• IPA/MSO Primary Care • IPA/MSO Specialists • Direct Primary Care • Direct Specialists • Behavioral Health • Ancillary • CBAS • SNF/LTC • Hospitals	• Medicare	CHP requires immediate compliance from providers to strictly prohibit the use of AI in ways that affect member services without clinician review, including forbidding AI-generated voice communications to CHP for any administrative or operational functions, with violations potentially leading to contractual and regulatory consequences.

If you are not contracted with CHP and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the CHP Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

Central Health Plan: 200 Oceangate, Suite 100, Long Beach, CA 90802