

Health Plan Name	Link to list of Prior Authorization requirements for Healthcare Services	Link to formulary with prior authorization requirements for Medications	Total # of prior authorization requests for physical health services	Total # of prior authorization requests denied for physical health services	Total # of prior authorizations approved for an alternative service for physical health
Molina Healthcare of Illinois, Inc. Marketplace	https://umpega.molinahealthcare.com/prweb/PRAuth/app/UM	https://www.molinamarketplace.com/marketplace/il/en-us/Providers/Drug-List	1159	256	N/A

Total # of prior authorization requests for behavioral health services	Total # of prior authorization requests denied for behavioral health services	Total # of prior authorization requests for pharmaceuticals	Total # of prior authorization requests denied for pharmaceuticals	Total # of prior authorization denials for pharmaceuticals compared to total # of Rx received (ratio)	Percentage of claims payments for pharmaceuticals with PA compared to all claim payments (%)	Total # of prior authorizations approved for an alternative service for behavioral health	Total # of appeals decided for physical health	Total # of appeals upheld for physical health	Total # of appeals overturned for physical health	Total # of appeals for behavioral health
29	10	621	196	196/90,081 = 0.2%	661/90,569 = 0.7%	19	579	492	87	2

Total # of appeals upheld for behavioral health	Total # of appeals with decision overturned for behavioral health	# 1 denial reason for physical health PA	# 2 denial reason for physical health PA	#3 denial reason for physical health PA	#4 denial reason for physical health PA	#5 denial reason for physical health PA	# 1 denial reason for BH PA	# 2 denial reason for BH PA	#3 denial reason for BH PA	#4 denial reason for BH PA
2	0	Medical Necessity Criteria Not Met	Out of Network Provider	Administrative Denial & Benefits Exhausted	Administrative Denial & Non-Covered Benefit	N/A	Out of Network Provider	Medical Necessity Not Met	Administrative Denial	N/A

#5 denial reason for BH PA	Average time between submission of a complete PA request and response for physical health	Average time between submission of a complete PA request and response for behavioral health	# 1 denial reason for Rx	# 2 denial reason for Rx	#3 denial reason for Rx	#4 denial reason for Rx	#5 denial reason for Rx	Average time between submission of a complete PA request and response for physical health	Average time between submission of a complete PA request and response for Rx
N/A	7.89 days	10.17 days	Criteria Not Met	Non-covered Benefit	Administrative	Step Therapy	N/A	Urgent: 1.52 days Standard: 9.95 days	Urgent: 13.3 Hours Standard: 49.7 Hours