

Provider Memorandum

Brief Videos To Walk You Through MCG Cite AutoAuth for Marketplace Advanced Imaging

Molina Healthcare of Illinois (Molina) has launched MCG Cite AutoAuth for Advanced Imaging. As of February 16, 2022, this new self-service method is available for Marketplace network providers to submit advanced imaging Prior Authorization requests.

How Does It Work?

Providers are encouraged to download this [PDF File](#) located at MolinaMarketplace.com under [Provider Forms](#), and play the **embedded MP4 videos**. They are brief and informative. One gives instructions for accessing the tool in the Availity Portal (time 5:20), and the other for accessing it in the Legacy Portal (time 7:14).

How Do I Access MCG Cite AutoAuth?

MCG Cite AutoAuth is accessed via the Portal and is available 24/7 year-round. This method of submission is an improvement over the existing fax/phone/email process. Clinical information will be reviewed upon submission. Please try this efficient way of submitting your authorization request.

To learn more about MCG Cite AutoAuth, visit MCG's Website at mcg.com or call (888) 464-4746.

Providers are also encouraged to use to these **Quick Reference Guides**:

[Access via Molina's Availity Provider Portal QRG \(PDF\)](#)

[Access via Molina Legacy Provider Portal QRG \(PDF\)](#)

[Instructional Videos for the Availity and Legacy Portals \(PDF with embedded MP4s\)](#)

Note: This service is available **only** for **Marketplace** advanced imaging Prior Authorization requests.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.