

A fax bulletin from Molina Healthcare of Michigan (MHM) • January 17, 2017

2017 MOLINA HEALTHCARE MARKETPLACE REMINDERS!

What is the Molina Marketplace product?

Molina's Marketplace plan is designed to provide coverage and continuity of care as members with governmental coverage changes and may not qualify for participating programs.

How are Molina Marketplace plans different from other Molina products?

The Marketplace plans have various levels of benefit coverage with **member out of pocket costs (i.e. copays, coinsurance and deductibles)** and with restricted provider networks in Kent, Macomb, Oakland, Washtenaw and Wayne Counties.


When is enrollment for Marketplace members?

Open enrollment began November 1, 2016 and will continue through January 31, 2017 or for a qualifying event (i.e. marriage).

How can I identify a Molina Marketplace member?

- Member Roster: <https://provider.molinahealthcare.com/Provider/Home>
- Contacting the Provider Contact Center at (888) 560-4087
- By the Member ID card

Front

Molina Marketplace		
ID #: 0000000000	Member: JOHN Q PUBLIC	
DOB: 00/00/0000	Plan: Molina Silver 100 Plan	
Subscriber Name: JOHN Q PUBLIC		
Subscriber ID: 0000000000		
Provider: SAMPLE PCP NAME		
Provider Phone: (555) 555-5555		
Provider Group: SAMPLE MEDICAL GROUP		
Medical Cost Share	Prescription Drugs	
Primary Care: Not Applicable	Generic Drugs: \$2	
Specialist Visits: \$10	Preferred Brand Drugs: \$15	
Urgent Care: \$15	Non-Preferred Brand Drugs: 10%	
ER Visit: \$100	Specialty Drugs: 10%	
Molina Healthcare of Michigan, Inc. Rx Bin: 000000 Rx PCN: ADV Rx Group: RX0000		

Back

<p>This card is for identification purposes only and does not prove eligibility for service.</p> <p>Member: Emergencies (24 hrs): when a medical emergency might lead to disability or death, call 911 immediately or get to the nearest emergency room. No prior authorization is required for emergency care.</p> <p>Miembro: Emergencias (24 horas al día): si una emergencia médica puede resultar en muerte o discapacidad, llame al 911 inmediatamente o acuda a la sala de emergencias más cercana. No necesita autorización previa para los servicios de emergencia.</p> <p>Remit claims to: Molina Healthcare, P.O. Box 22668, Long Beach, CA 90801</p> <p>Customer Support Number: (888) 560-4087</p> <p>24 Hour Nurse Advice Line: (888) 275-8760</p> <p>Línea de Consejos de Enfermeras 24 horas al día (español): (866) 648-3537</p> <p>CVS Caremark Pharmacy Help Desk: (800) 364-6331</p> <p>Provider: Notify the health plan within 24 hours of any inpatient admission at the hospital admission notification phone number.</p> <p>Prior Authorization/Notification of Hospital Admission and Covered Services: (855) 322-4077</p>	MolinaMarketplace.com
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What is the Molina Marketplace Prior Authorization process?

Please refer to our Marketplace Prior Authorization/Pre Service Review Guide via the website: www.molinahealthcare.com. Please click Providers, Michigan Marketplace line of business then Forms.

Where do I submit and view Marketplace claims to Molina?

Claim submission, viewing and Electronic Funds Transfer information can be located at: www.molinahealthcare.com. Please click Providers, Michigan Marketplace line of business then EDI ERA/EFT or visit the Provider Portal: <https://provider.molinahealthcare.com/Provider/Home>.

For more information and frequently asked questions (FAQ) please contact Provider Services at: (855) 322-4077 or via the website at: www.molinahealthcare.com.

If you would like to receive messages electronically, please email your information to:

providerservicescommunications@molinahealthcare.com

Thank you to your commitment to Molina Members!