

Molina Healthcare of New Mexico, Inc.

Dear Molina Provider,

Numerous consumers with major medical health insurance have reported to the New Mexico Office of Superintendent of Insurance (“OSI”) that they were charged for COVID-19 testing, or for administration of the COVID-19 vaccine. This bulletin reiterates the OSI’s position that such charges are not allowed; COVID-19 testing, treatment and vaccination are to be provided to every insured consumer without charge if a medical professional has decided that a test is appropriate.

The US Department of Health and Human Services (DHHS) recently issued updated guidance confirming the intent of Section 6001 of the Families First Coronavirus Response Act (FFCRA) as amended by section 3201 of the Coronavirus Aid, Relief, and Economic Security Act (CARES Act). See (<https://www.cms.gov/files/document/faqs-part-44.pdf>).

The updated guidance confirms that cost should not be a barrier to anyone accessing COVID-19 testing, treatment and vaccinations. No individual is to be charged for a COVID-19 test, whether it is the PCR test, the antigen (rapid) test, an at-home test or any new FDA-approved test that a provider has determined to be medically appropriate. Furthermore, individuals are not to be charged for the treatment of COVID-19, nor for the administration of the COVID-19 vaccine. All member cost-sharing obligations, such as copayment, coinsurance and deductible amounts, are to be waived.

For information on how to seek reimbursement for uninsured patients please visit the Health Resources & Services Administration (“HRSA”) website, <https://www.hrsa.gov/coviduninsuredclaim>. Federal reimbursement for COVID-19 services provided to the uninsured will be at the Medicare fee schedule unless otherwise noted by HRSA.

The OSI urges all of its partners to remain vigilant in preventing the transmission of COVID-19, and to assure that all of those who seek services in New Mexico related to COVID-19 are able to get them without concern about financial burden. The OSI understands that some persons who have received the COVID-19 vaccine are anxious to know whether the vaccine is working, and that providers may offer such individuals an antibodies test to verify immunity. The OSI is not aware of any guidance or clinical standard asserting that such testing is recommended. That being so, OSI directives related to coverage for COVID-19 testing do not apply to such testing.

[Click here to read the OSI's bulletin online](#). Please feel free to contact your Molina Provider Services rep directly or email MHNM.ProviderServices@MolinaHealthCare.Com with further questions.

Sincerely,
Molina Healthcare of New Mexico