



# PROVIDER BULLETIN

A bulletin for the Molina Healthcare of Ohio provider networks

## Molina Healthcare Transitioning to Secure Transportation

### *Information for transportation providers*

Molina Healthcare of Ohio is partnering with a new transportation services vendor. Secure Transportation will replace the transportation services formerly provided by Logisticare effective:

- **Medicaid:** Nov. 1, 2015
- **MyCare Ohio:** Jan. 1, 2016
- **Medicare:** Jan. 1, 2016

**This transition will not impact transportation providers directly contracted with Molina Healthcare.**

- Molina Healthcare will still maintain and contract directly with transportation providers for wheelchair transport, ambulance services and stretcher services. Secure Transportation's network will **not** replace or take over the trips currently provided by those providers.
- The transportation services provided by Logisticare will transition to and be provided by Secure Transportation. For example, if a member must travel more than 30 miles one way to see a contracted provider, Secure Transportation will arrange the ride.
- Secure Transportation will reach out to contract with transportation providers, such as medical transportation companies and taxi cab companies, to supplement the services they provide.

### **The following policies will remain the same:**

- To best serve our MyCare Ohio members, Molina Healthcare will continue to use a direct-contracted network of transportation providers, except in the following circumstances:
  - If a member must travel more than 30 miles one way to see a contracted provider, or
  - If a member uses the value-added transportation benefit offered to our Molina Dual Options MyCare Ohio Medicare-Medicaid Plan (MMP) members
- For Molina Dual Options MyCare Ohio (opt-in) members, prior authorization is required for an ambulance provider to schedule transportation.
- For Molina MyCare Ohio Medicaid (opt-out) members' Medicare Part B benefits, the provider is responsible for working with the primary Medicare carrier for payment and Molina Healthcare will cover as a secondary payer.
- Molina MyCare Ohio Medicaid (opt-out) members still have full access to all medically necessary covered services previously covered under the member's state plan Medicaid benefits.

### Questions?

Call Provider Services  
(855) 322-4079 – 8 a.m. to 6 p.m.  
Monday through Friday

### Connect with Us

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