

PREPARING FOR ICD-10

The Department of Health and Human Services (HHS) has mandated that all entities covered by the Health Insurance Portability and Accountability Act (HIPAA) must transition from ICD-9 to a new set of ICD-10 codes for health care transactions on **Oct. 1, 2015**.

Providers should begin to prepare for the transition to ICD-10, if they have not already. ICD-10 is a requirement for submitting claims to an insurance company for reimbursement. It must be done by hospitals, physicians, Skilled Nursing Facilities (SNFs), hospice providers, independent providers, home health agencies, waiver service providers and many others.

To prepare for ICD-10, you can take the following steps:

- Talk with your billing service, clearinghouse or software vendor about ICD-10 readiness and ask about software updates that need to be installed.
- Identify ICD-9 and ICD-10 touch points in your system and business processes.
- Identify needs and resources, such as staff training.
- If you handle billing and software development internally, develop a plan for your medical records/coding, clinical, information technology (IT) and finance staff to coordinate transition efforts.

Timely Filing

There will be **no** transition period. The implementation deadline is based on date of service or discharge, not the date of claim submission. Because of timely filing rules, ICD-9 codes will be accepted after Oct. 1, 2015 **only** for claims with dates of service or discharge prior to Oct. 1.

Timely filing rules do not change the regulation that all claims with dates of service or discharge on or after Oct. 1 must contain ICD-10 codes. Claims should not be billed with a combination of dates of service prior to Oct. 1 and date of service after Oct. 1. These services must be billed on separate claims with the correct diagnosis codes.

Any ICD-9 codes used in claims with dates of service or discharge on or after Oct. 1 will be **rejected** as non-compliant, causing disruptions in your claims being processed and receipt of your payments.

Identifying Correct Codes

As with ICD-9, ICD-10 codes are derived from documentation in the medical record. The ICD-10 coding manuals do not address specialty service codes separately. If you are a service provider, research the codes that apply to you. If another provider supplies your ICD-10 codes, ensure they are ICD-10 compliant. Consider identifying your most commonly used ICD-9 codes and determining the correlating ICD-10 codes.

Some independent providers are permitted to bill with a miscellaneous ICD-9 code. These providers will be required to bill with the appropriate miscellaneous ICD-10 code.

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Questions?

Call Provider Services
(855) 322-4079 – 8 a.m. to 6 p.m.
Monday through Friday

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The Provider Bulletin is a monthly newsletter distributed to network providers serving beneficiaries of Molina Healthcare of Ohio Medicaid, Medicare, MyCare Ohio and Health Insurance Marketplace health care plans.

- When an ICD-9 Code is not available, the default DX Code is 780.99 (“other general symptoms”).
- When an ICD-10 Code is not available, the default is ICD-10 R68.89.

Resources

The Centers for Medicare and Medicaid Services (CMS) and many national provider associations have published ICD-10 resources. You also may consider seeking advice from a professional coder. More information is on our website at www.MolinaHealthcare.com/Providers/OH under the “Manual” tab.

ICD-10 Preparation – Training

Molina Healthcare will be holding the following webinars to review the ICD-10 training and readiness plan.

- Thursday, Sept. 10, 2015 from 3 to 4 p.m.
Meeting Number: 806 322 180
- Friday, Sept. 18, 2015 from 10:30 to 11:30 a.m.
Meeting Number: 800 783 121
- Thursday, Sept. 24, 2015 from 10 to 11 a.m.
Meeting Number: 801 911 616
- Monday, Sept. 28, 2015 from 1 to 2 p.m.
Meeting Number: 805 666 938

To join a webinar, follow these steps:

1. Go to <http://molina.webex.com>.
2. Enter the meeting number.
3. If requested, enter your name and email address.
4. Provide your number to get a call back.
5. Follow the instructions.

You can also request an on-site training from your Provider Services Representative or by emailing OHProviderRelations@MolinaHealthcare.com.

General inquiries can be submitted to Molina.ICD-10@MolinaHealthcare.com.