



# PROVIDER BULLETIN

A bulletin for the Molina Healthcare of Ohio provider networks

## COAAA Computers and Phone Systems Down

ATTENTION: CENTRAL OHIO WAIVER SERVICE PROVIDERS

Molina Healthcare has received an urgent notice that the Central Ohio Area Agency on Aging is experiencing an unexpected outage of phone and computer systems. Based on current estimates, we understand that systems are anticipated to resume next week.

If you need assistance, please contact Molina at (855) 322-4079 or email at [OHMyCareLTSS@MolinaHealthcare.com](mailto:OHMyCareLTSS@MolinaHealthcare.com).

In the event you become aware of Molina MyCare Ohio members with urgent needs, please instruct members to call their Molina Care Manager at (855) 665-4623.

### Questions?

Provider Services – (855) 322-4079  
8 a.m. to 5 p.m., Monday to Friday  
(MyCare Ohio available until 6 p.m.)

Email us at [OHProviderRelations@MolinaHealthcare.com](mailto:OHProviderRelations@MolinaHealthcare.com)

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