

Molina Healthcare of California Partner Plan, Inc. Medi-Cal Program Combined Evidence of Coverage and Disclosure Form

ADDENDUM

Changes have been made to your 2018 Medi-Cal Program Combined Evidence of Coverage and Disclosure Form (also known as your Member Services Guide). Added information is shown as underlined text and deleted information is shown as strike-out text. Please read these changes and keep this with the EOC/DF you have gotten.

If you have any questions about Molina Healthcare's Medi-Cal Member Service Guide, please call our Member Services Department, toll-free, at 1 (888) 665-4621 from 7:00 am to 7:00 pm, Monday through Friday. TTY users can dial 711.

Section: Benefits and Services (Page 38)

Pediatric services

The plan covers:

- Early and periodic screening, diagnostic and treatment (EPSDT) services.
 - If you or your child are under 21 years old, Molina Healthcare of California covers well-child visits. Well-child visits are a comprehensive set of preventive, screening, diagnostic, and treatment services.
 - Molina Healthcare of California will make appointments and provide transportation to help children get the care they need.
 - Preventive care can be regular health check-ups and screenings to help your doctor find problems early. Regular check-ups help your doctor look for any problems with your medical, dental, vision, hearing, mental health, and any substance use disorders. Molina Healthcare of California covers screening services any time there is a need for them, even if it is not during your regular check-up. Also, preventive care can be shots you or your child need. Molina Healthcare of California must make sure that all enrolled children get needed shots at the time of any health care visit.
 - When a problem physical or mental health issue is found during a check-up or screening, there may be care that can fix or help the problem. If the care is medically necessary and Molina Healthcare of California is responsible for paying for the care, then Molina Healthcare of California covers the care at no cost to you. These services include:
 - Doctor, nurse practitioner, and hospital care
 - Shots to keep you healthy
 - <u>Physical, speech/language, and occupational therapies</u>

- Home health services, which could be medical equipment, supplies, and appliances
- Treatment for vision and hearing, which could be eyeglasses and hearing aids
- <u>Behavioral Health Treatment for autism spectrum disorders and other</u> <u>developmental disabilities</u>
- Case management, targeted case management, and health education
- <u>Reconstructive surgery, which is surgery to correct or repair abnormal</u> <u>structures of the body caused by congenital defects, developmental</u> <u>abnormalities, trauma, infection, tumors, or disease to improve function or</u> <u>create a normal appearance.</u>
- If the care is medically necessary and Molina Healthcare of California is not responsible for paying for the care, then Molina Healthcare of California will help you get the right care you need. These services include:
 - <u>Treatment and rehabilitative services for mental health and substance use</u> <u>disorders</u>
 - Treatment for dental issues, which could be orthodontics
 - <u>Private duty nursing services</u>
- <u>These services are also called well-child visits. These visits include health screens,</u> <u>diagnosis, treatment and shots for children through the month of their 21st birthday.</u> <u>These services include:</u>
 - <u>Screening services, which include: a comprehensive health and developmental history (including assessment of both physical and mental health development); a comprehensive physical exam; appropriate immunizations; laboratory tests (including blood lead level taking into account age and risk factors); and health education
 </u>
 - <u>Vision services, which include diagnosis and treatment for defects in vision,</u> <u>including eyeglasses</u>
 - <u>Dental services, which includes treatment for relief of pain and infections,</u> restoration of teeth, and maintenance of dental health
 - <u>Hearing services, which diagnosis and treatment for defects in hearing,</u> <u>including hearing aids.</u>
 - <u>Transportation services</u>
 - <u>Speech, occupational and physical therapy services</u>
- Vision Care

Section 7- Important numbers and words to know (Page 62)

Early and periodic screening, diagnosis and treatment (EPSDT): <u>EPSDT services are a</u> benefit for Medi-Cal members under the age of 21 to help keep them healthy. Members must get the right health check-ups for their age and appropriate screenings to find health problems and treat illnesses early. A federal program to help find and prevent the health problems of Medi-Cal children from birth to 21 years of age. In California, this program is called the Child Health and Disability Prevention (CHDP) program.

Section 7- Important numbers and words to know (Page 64)

Medically necessary (or medical necessity): <u>Medically necessary care are important services</u> that are reasonable and protect life. This care is needed to keep patients from getting seriously ill or disabled. This care reduces severe pain by treating the disease, illness or injury. For members under the age of 21, Medi-Cal services includes care that is medically necessary to fix or help a physical or mental illness or condition, including substance use disorders, as set forth in Section 1396d(r) of Title 42 of the United States Code. Reasonable and necessary types of service to protect life; keep the patient from getting seriously ill or disabled; or reduce severe pain through the diagnosis or treatment of disease, illness or injury.</u>