

Molina Healthcare of California Partner Plan, Inc. Medi-Cal Program Combined Evidence of Coverage and Disclosure Form

ADDENDUM

Changes have been made to your 2018 Medi-Cal Program Combined Evidence of Coverage and Disclosure Form (also known as your Member Services Guide). Added information is shown as underlined text and deleted information is shown as strike-out text. Please read these changes and keep this with the EOC/DF you have gotten.

If you have any questions about Molina Healthcare's Medi-Cal Member Service Guide, please call our Member Services Department, toll-free, at 1 (888) 665-4621 from 7:00 am to 7:00 pm, Monday through Friday. TTY users can dial 711.

Section: Molina Healthcare Programs (Page 72)

Diabetes Prevention Program

Effective January 1, 2019, Molina Medi-Cal members are eligible for the Diabetes Prevention Program (DPP).

The DPP is an evidence-based lifestyle change program designed to prevent or delay the onset of type 2 diabetes among individuals diagnosed with prediabetes. The program lasts one year and can continue for an additional year for those members who qualify. The program uses approved lifestyle changes including, but not limited to the following:

- Provides a peer coach;
- Teaches self-monitoring and problem solving;
- Provides encouragement and feedback;
- Provides informational materials to support goals; and racks routine weigh-ins to help accomplish goals.

Members who are interested in DPP must meet program eligibility requirements. See your provider or contact Molina Member Services for additional program and eligibility information: 1-888-665-4621.

<u>Cost to Member:</u> There is no cost for DPP services.

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Section: How to Get Care (Pg. 28-29)

Pre-approval

For some types of care, your PCP or specialist will need to ask Molina Healthcare for permission before you get the care. This is called asking for prior authorization, prior approval, or pre-approval. It means that Molina Healthcare must make sure that the care is medically necessary or needed.

Care is medically necessary if it is reasonable and necessary to protect your life, keeps you from becoming seriously ill or disabled, or alleviates severe pain.

The following services need pre-approval, even if you receive them from a provider in the Molina Healthcare network. Please call Molina Healthcare for additional details:

- Hospitalization
- Services out of the Molina Healthcare service area
- Outpatient surgery
- Long-term therapy
- Specialized treatments
- Behavioral Health Treatment (BHT) for Autism Spectrum Disorder (ASD)
- Cancer Clinical Trials
- Community-Based Adult Services (CBAS)
- Durable Medical Equipment
- Home Health services
- Laboratory tests, X-ray procedures and Other Medically Necessary tests, such as electrocardiograms (EKG) and electroencephalograms (EEG)
- Outpatient Mental Health services
- · Selected prescriptions, including injectable and some over-the counter drugs
- Skilled Nursing Facility services
- Therapeutic Formulas
- Voluntary Inpatient Detoxification