



**Molina Healthcare of California Partner Plan, Inc.
Medi-Cal Program
Combined Evidence of Coverage and Disclosure Form**

ADDENDUM

Changes have been made to your 2018 Medi-Cal Program Combined Evidence of Coverage and Disclosure Form (also known as your Member Services Guide). **Added information is shown as underlined text and deleted information is shown as strike-out text.** Please read these changes and keep this with the EOC/DF you have gotten.

If you have any questions about Molina Healthcare's Medi-Cal Member Service Guide, please call our Member Services Department, toll-free, at 1 (888) 665-4621 from 7:00 am to 7:00 pm, Monday through Friday. TTY users can dial 711.

Section: Benefits and Services (Pg. 40)

Effective January 1, 2019 for members in Riverside and San Bernardino Counties
Effective July 1, 2019 for members in Sacramento, San Diego, and Imperial Counties

Health Homes Program Services

Molina Healthcare offers Health Homes Program (HHP) services for Members with certain chronic health conditions. These services are to help coordinate physical health services, behavioral health services, and community-based long term services and supports (LTSS) for Members with chronic conditions. The program can also help connect Members with community resources, such as food and housing.

Molina Healthcare will contact you if you qualify for the program. You can also call Molina Healthcare, or talk to your doctor or clinic staff, to find out if you are eligible to receive HHP services.

You may qualify for HHP if:

- You have certain chronic health conditions. You can call Member Services to find out what conditions qualify; and
- You meet one of the following:
 - You have three or more of the HHP eligible chronic conditions
 - You were admitted for a hospital stay in the last year
 - You visited the emergency department three or more times in the last year; or
 - You do not have a place to live.

You do not qualify to receive HHP services if:

- You receive hospice services; or
- You have been residing in a skilled nursing facility for longer than the month of admission and the following month.

Covered HHP Services:

HHP will give you a care coordinator and care team that will work with you and your health care providers, such as your doctors, specialists, pharmacists, case managers, and others, to coordinate your care. Molina Healthcare provides HHP services, which include:

- Comprehensive Care Management
- Care Coordination
- Health Promotion
- Comprehensive Transitional Care
- Individual and Family Support Services
- Referral to Community and Social Supports

Cost to Member:

There is no cost for HHP services.