



Molina Healthcare of California

Medicaid Child CAHPS® Annual Results: 2018-2020

Molina's scores for the past three years are below. You can see how Molina performs compared to our target goal.

| Measure/Data Element | 2018 | 2019 | 2020 | 2020 Goal |
|--------------------------------------|--------|--------|--------|-----------|
| Getting Care Quickly | 80.17% | 80.57% | 84.96% | 92.43% |
| Getting Needed Care | 79.39% | 78.30% | 77.67% | 88.01% |
| Coordination of Care | 77.97% | 79.92% | 87.41% | 87.18% |
| Rating of Health Plan | 65.47% | 69.41% | 66.18% | 75.64% |
| Rating of Overall Health Care | 63.60% | 66.29% | 65.68% | 74.03% |
| Rating of Personal Doctor | 73.99% | 73.29% | 75.53% | 79.82% |
| Rating of Specialist Seen Most Often | 71.58% | 71.28% | 66.94% | 77.70% |