



Managing Your Medications Is Important To Us

Molina Medicare Complete Care HMO SNP has established quality assurance measures and systems in order to make sure that medications are used in a safe and effective manner. Our goal is to prevent medication errors and adverse drug reactions.

Our Quality Assurance program includes the following:

- Drug utilization review systems designed to ensure that a review of your drug therapy is performed before each prescription is dispensed, such as potential drug therapy problems due to over-utilization, under-utilization, drug-drug interactions, and drug-allergy interactions.
- Computerized drug utilization review systems designed to ensure ongoing periodic examination of prescription data and other records in order to identify drug therapy problems among Molina Healthcare members.
- Dosage checks to ensure that medications are used within guidelines set by the Food and Drug Administration (FDA).
- Reporting of our quality assurance practices to the Centers for Medicare & Medicaid Services.

If you have any questions, please contact Member Services at (800) 665-3086, October 1 – March 31 - 7 days a week, 8 a.m. - 8 p.m., local time, April 1 – September 30 - Monday – Friday 8 a.m. – 8 p.m., local time. TTY users should call 711.

This information is available in other formats, such as Braille, large print, and audio.