

Health & Family Newsletter

Winter 2015

Urgent Care vs. Emergency Room

Urgent Care Centers treat medical problems that can't wait until your next Primary Care Provider (PCP) visit, but are not life-threatening. Most Urgent Care Centers see you on a walk-in basis. Many are open evenings and weekends. Waiting time is shorter than in the Emergency Room (ER).

Urgent Care	Emergency Room
Use Urgent Care for conditions such as: <ul style="list-style-type: none">• Sore throat, cough or runny nose• Muscle strains/sprains• Minor cuts/ burns• Earache• Rashes• Fever• General wound care• Animal bite• Urinary tract infection• Mild asthma• Flu screening	Use the Emergency Room (ER) for sudden injury or sickness such as: <ul style="list-style-type: none">• A lot of bleeding• Poisoning (Poison Control Center (800) 222-1222)• A bad burn• Trouble breathing• Drug overdose• Miscarriage• Chest pain• Broken bones• Stroke

Molina Healthcare's 24-Hour Nurse Advice Line

Health issues can come up at night or on the weekend. As a Molina Healthcare member, you can talk to a nurse right away! The Nurse Advice Line is a covered service for Molina Healthcare members. The call is no cost to you.

English: (888) 275-8750
Spanish: (866) 648-3537
Deaf and Hard of Hearing: 711

When should you call Molina Healthcare's 24-Hour Nurse Advice Line?

- You may have a medical question during or after normal business hours.
- You may think of a question after you visit your provider.
- You may be sick and not sure what to do.
- You may be sick or hurt and not sure where to go for care.



MolinaHealthcare.com



QI Department

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Questions about Your Health?

Call Our Nurse Advice Line!

English: (888) 275-8750

Spanish: (866) 648-3537

OPEN 24 HOURS!

Your health is our priority!

For the hearing impaired, please call
TTY (English and Spanish): 711

MolinaHealthcare.com



Your Extended Family.

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