

As a Molina Dual Options MI Health Link Medicare-Medicaid Plan member you do not have to pay for services that are covered by your health plan. As part of the MMP program your providers have agreed to accept Molina Dual Options payment as payment in full.

Deductibles, coinsurance, or copayments are known as cost sharing amounts. When you get a bill for these amounts it is known as Balance Billing. **Please be advised that it is unlawful for providers to “balance bill” any patient who is a member of Molina Dual Options for any covered services.** You have \$0 drug copay for drugs prescribed by your doctor as long as they are covered by your plan. There are some exceptions, please see below.

When do you have to pay?

Sometimes you have to pay if you get services that are not covered by your plan. When this happens we will send you a letter telling you that we denied something and that you have to pay.

Are you being Balance Billed?

If you think you are being balance billed call Member Services at (855) 735-5604. TTY/TDD users should call: 711. We are open Monday – Friday, 8 a.m. to 8 p.m., EST. Please have the bill ready when you call.

Molina Dual Options MI Health Link Medicare-Medicaid Plan is a health plan that contracts with both Medicare and Michigan Medicaid to provide benefits of both programs to enrollees. You can get this information for free in other formats, such as large print, braille, or audio. Call (855) 735-5604, TTY/TDD: 711, Monday – Friday, 8 a.m. to 8 p.m., EST. The call is free.