

Winter 2015 Health and Family Newsletter

Long-Term Care Services

Long-Term Care (LTC) services benefit people with chronic, physical or mental health disorders. You must complete a Health Risk Assessment (HRA) with Molina Healthcare. The results of your HRA will help determine if you may benefit from LTC Services.

An in-home Comprehensive Needs Assessment will help you and your Care Coordinator decide what types of LTC services may benefit you. To receive some services in the LTC package, you will need an order from your Primary Care Provider (PCP). These services include:

- Nursing Home Admission
- Occupational Therapy
- Assisted Living
- Physical Therapy
- Home Health Aide
- Speech Therapy
- Private Duty Nursing

Your Care Coordinator will work with your PCP to get this ordered if your PCP agrees you need the LTC services.



Molina Healthcare's 24-Hour Nurse Advice Line

Health issues can come up at night or on the weekend. As a Molina Healthcare Member, you can talk to a nurse right away! The Nurse Advice Line is a covered service for Molina Healthcare members. The call is no cost to you.



English: (888) 275-8750
Spanish: (866) 648-3537
Deaf and Hard of Hearing: 711

When should you call Molina Healthcare's 24-Hour Nurse Advice Line?

- You may have a medical question during or after normal business hours.
- You may think of a question after you visit your provider.
- You may be sick and not sure what to do.
- You may be sick or hurt and not sure where to go for care.

MolinaHealthcare.com



QI Department
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Questions about Your Health?

Call Our Nurse Advice Line!

English: (888) 275-8750
Spanish: (866) 648-3537

OPEN 24 HOURS!

Your health is our priority!

For the hearing impaired, please call
TTY (English and Spanish): 711

MolinaHealthcare.com



Your Extended Family.

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