



# Molina Dual Options MyCare Ohio (Medicare-Medicaid Plan) | 2022 Online Provider and Pharmacy Directory Information

## Introduction

The online *Provider and Pharmacy Directory* includes information about the provider and pharmacy types in Molina Dual Options MyCare Ohio and listings of all the plan's providers and pharmacies as of the date shown at the bottom page of the searchable online directory. The listings contain provider and pharmacy address and contact information as well as other details such as days and hours of operations, specialties, and skills. Key terms and their definitions appear in alphabetical order in the last chapter of the *Member Handbook*.

## Disclaimers

- Molina Dual Options MyCare Ohio Medicare-Medicaid Plan is a health plan that contracts with both Medicare and Ohio Medicaid to provide benefits of both programs to enrollees.
- Molina Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, ethnicity, national origin, religion, gender, sex, age, mental or physical disability, health status, receipt of healthcare, claims experience, medical history, genetic information, evidence of insurability, geographic location.
- This Directory lists health care professionals (such as doctors, nurse practitioners, and psychologists), facilities (such as hospitals or clinics), and support providers (such as home health providers) that you may go to as a Molina Dual Options MyCare Ohio member. We also list the pharmacies that you may use to get your prescription drugs.
- We will refer to these groups as "network providers" in this Directory. These providers signed a contract with us to provide you services. This searchable online directory contains all Molina Dual Options MyCare Ohio's full network of providers for the State of Ohio. For additional information contact Member Services at (855) 665-4623, (TTY: 711), Monday-Friday 8:00a.m.-8:00p.m., local time.
- This Directory includes providers of both Medicare and Medicaid services.
- ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (855) 665-4623, servicio TTY al 711, de lunes a viernes, de 8 a.m. a 8 p.m., hora local. La llamada es gratuita.

- You can get this document for free in other formats, such as large print, braille, or audio. Call (855) 665-4623, (TTY: 711), Monday-Friday,8 a.m. to 8 p.m., local time. The call is free.
- You can ask that we always send you information in the language or format you need. This is called a standing request. We will keep track of your standing request, so you do not need to make separate requests each time we send you information. To get this document in a language other than English or in an alternate format, call Member Services at (855) 665-4623, (TTY: 711), Monday-Friday,8 a.m. to 8 p.m., local time. A representative can help you make or change a standing request. You can also contact your Care Manager for help with standing requests. To permanently change your preferred language or format with your county caseworker, call the Medicaid Hotline at (800) 324-8680, (TTY: 711), Monday – Friday, 7 a.m. to 8 p.m. and Saturday, 8 a.m. to 5 p.m., local time to update your record with the preferred language.
- The list is up-to-date as of the current date shown at the bottom page of the searchable online directory, but you need to know that:
  - Some Molina Dual Options MyCare Ohio network providers may have been added or removed from our network after this Directory was published.
  - Some Molina Dual Options MyCare Ohio providers in our network may no longer be accepting new members. If you are having trouble finding a provider who will accept new members, call Member Services at (855) 665-4623, (TTY: 711), Monday-Friday, 8 a.m. to 8 p.m., local time and we will help you.
  - To get the most up-to-date information about Molina Dual Options MyCare Ohio's network providers in your area, visit MolinaHealthcare.com/Duals or call Member Services at (855) 665-4623, (TTY: 711), Monday-Friday,8 a.m. to 8 p.m., local time. TTY users should call 711. The call is free.

Doctors and other health care professionals in Molina Dual Options MyCare Ohio network are listed on pages based on your Provider Search. Pharmacies in our network are listed on pages based on your Pharmacy Search.

## Providers

## Key terms

This section explains key terms in our Provider and Pharmacy Directory.

 Providers are health care professionals and support providers such as doctors, nurses, pharmacists, therapists, and other people who provide care and services.
Services include medical care, long-term services and supports (LTSS), supplies, prescription drugs, equipment and other services.

- The term providers also includes facilities such as hospitals, clinics, and other places that provide medical services, medical equipment, and long-term services and supports.
- Providers that are a part of our plan's network are called network providers.
- **Network providers** are the providers that have contracted with us to provide services to members in our plan. The providers in our network generally bill us directly for care they give you. When you go to a network provider, you usually pay nothing for covered services.
- A **Primary Care Provider** (PCP) is a doctor, certified nurse practitioner (CNP), physician assistant or other health care professional who gives you routine health care. Your PCP will keep your medical records and get to know your health needs over time.
- **Specialists** are doctors who provide health care services for a specific disease or part of the body. There are many kinds of specialists. Here are a few examples:
  - $_{\odot}$  Oncologists care for patients with cancer.
  - Cardiologists care for patients with heart conditions.
  - o Orthopedists care for patients with certain bone, joint, or muscle conditions.
  - You usually do not need approval from your PCP (called a referral) to see other network providers. It is important to tell your PCP before you see a specialist provider or after you have an urgent or emergency department visit. This allows your PCP to manage your care for the best outcomes.
  - All female members are allowed to self-refer to certified nurse midwives (CNMs), obstetricians and gynecologists on Molina Dual Options MyCare Ohio's provider panel. In addition, female members are also allowed to self-refer to women's health specialists on the Molina Dual Options MyCare Ohio's panel for routine and preventative health care services if their PCP is not a women's health specialist. For a list of women's health specialists on Molina Dual Options MyCare Ohio's panel, please call Member Services at (855) 665-4623, (TTY: 711), Monday-Friday, 8 a.m. to 8 p.m., local time. TTY users should call 711. The call is free.
  - You may need a referral from your PCP for some services, like Acupuncture or out-of-network care, before they will be covered by our plan. Talk to your PCP to find out if you need a referral.
- You also have access to a care manager and a care team that you choose. Your PCP will work closely with your care manager and care team.

- Your **care manager** helps you manage all your providers and services. They work with your care team to make sure you get the care you need.
- Your care team includes
- o You
- Your family members and/or caregiver(s)
- Your Primary Care Provider (PCP)
- Your Care Manager
- O Other health care professionals who provide care to you
- Other Molina Dual Options MyCare Ohio Care Management Team members, who know you and your health care needs.
- Everyone on the care team works together to make sure your care is coordinated. This means that they make sure tests and labs are done once and the results are shared with the appropriate providers. It also means that your PCP should know all medicines you take so that they can reduce any negative effects. Your PCP will always get your permission before sharing your medical information with other providers.

#### Primary Care Provider (PCP)

You can get services from any provider who is in our network and accepting new members.

First, you will need to choose a Primary Care Provider, or PCP. If you do not choose a PCP, we will assign one to you. You may be able to have a specialist act as your PCP. You may need this if you have complex medical needs. We have a network of specialist providers to care for our members. If you need a specialist as your PCP, Member Services can help you find one. If you need a specialist as your PCP, Member Services can help you find one.

To choose a PCP, go to the list of providers on the page and:

- choose a provider that you use now, or
- choose a provider who has been recommended by someone you trust, or
- choose a provider whose offices are easy for you to get to.

You can also use our Provider/Pharmacy Directory to find a PCP in the Molina Dual Options MyCare Ohio network. The directory is on our website at MolinaHealthcare.com/Duals. If you need a printed copy of the directory or help picking a PCP, call Member Services. You can also call your Care Manager for help.

- Keep in mind that if you do not choose a PCP, Molina Dual Options MyCare Ohio will choose one for you. If you would like to pick a new PCP, call Member Services or your Care Manager.
- If you want help in choosing a PCP, please call Member Services at (855) 665-4623, (TTY: 711), Monday-Friday, 8 a.m. to 8 p.m., local time. TTY users should call 711. The call is free. Or, visit MolinaHealthcare.com/Duals.
- If you have questions about whether any service or care that you want or need is covered, talk to your care manager or call Member Services to ask **before** you get the service or care.
- Members may be assigned to a Primary Care Clinic and must see whichever provider is available. A Primary Care Clinic is a clinic which acts as a primary care provider.

### Long-term services and supports (LTSS)

You may be able to get long-term services and supports (LTSS) which are also called Medicaid "waiver services," such as services that help with bathing, dressing, grooming, transfers, feeding, meals, chores, transportation and homemaking as a Molina Dual Options MyCare Ohio member. LTSS gives assistance to help you stay at home instead of going to a nursing home or hospital.

If you need help with daily activities, ask your Molina Dual Options MyCare Ohio Care Manager or Call Member Services at (855) 665-4623, (TTY: 711), Monday-Friday, 8 a.m. to 8 p.m., local time.

### **Registered Pharmacists**

Note: Due to State Law and Medicaid requirements, members must have a referral from their healthcare provider (physician, nurse practitioner, or physician assistant) before a pharmacist may provide drug therapy management services. The pharmacist must also have an active consulting agreement with the member's healthcare provider before services may be rendered.

## Federally Qualified Health Centers/Rural Health Centers (FQHCs/RHCs)

You are entitled to access the services of any federally qualified health center (FQHC) or rural health center (RHC) providers. To locate FQHCs providers during your search, type 'Federally Qualified Health Centers/Rural Health Centers' in the search bar or select Browse by Category and choose in order: Medical Care, Primary Care, Federally Qualified Health Centers/Rural Health Centers.

### Qualified Family Planning Providers (QFPPs) and Women's Health Specialists

You are entitled to self-refer to any of the following family planning providers. In addition, you may self-refer to certain family planning providers in other counties.

You are also entitled to self-refer to women's health specialists, including certified nurse midwives (CNMs), obstetricians and gynecologists. In addition, female members are allowed to self-refer to women's health specialists for routine and preventative health care services if their PCP is not a women's health specialist.

For more information about access to these services, please contact Member Services at (855) 665-4623, (TTY: 711), Monday-Friday 8:00a.m.-8:00p.m., local time. The call is free.

### How to identify providers in Molina Dual Options MyCare Ohio's network

You must get all of your covered services from providers within our network. These providers have an agreement to work with us and provide you services. We call these providers "network providers."

The exceptions to this rule are when you need long-term nursing home care, urgent or emergency care, or dialysis and cannot get to a provider in the plan, such as when you are away from home. Also, for a specific period of time after your enrollment with Molina Dual Options MyCare Ohio, you can go to your out-of-network physicians and other service providers, including nursing homes and assisted living providers, home health nurses, aides and LTSS or "waiver services" providers.

You can also go outside the plan Molina Dual Options MyCare Ohio gives you permission first. Call Member Services to ask for the use of providers outside of our network, so we can make arrangements for you.

- You may change providers within the network at any time during the year. If you have been going to one network provider, you do not have to keep going to that same provider. You can change your PCP once a month. If you ask to change your PCP during your first 30 days with the plan, the change will happen right away. If you ask any time after your first 30 days, the change will happen on the first day of the next month. We recommend you first visit your PCP to get to know him or her before changing. You can call Member Services if you want to learn more about any of our providers.
- Remember, our plan's PCPs are affiliated with medical groups. If you change your PCP, you may also be changing medical groups. When you ask for the change, be sure to tell Member Services if you go to a specialist or get other covered services that require PCP approval. Member Services will help make sure that you can continue your specialty care and other services when you change your PCP.
- Molina Dual Options MyCare Ohio works with all the providers in our network to accommodate the needs of people with disabilities. As applicable, the list of network providers in this Directory includes information about the accommodations they provide.

- Based on the Americans with Disabilities Act (ADA), this directory lists the accommodations a provider's office needs to be accessible for persons with disabilities. When looking for a provider in this directory, check the footer for the symbols that tell you how accessible a provider's office is to persons with disabilities. When you see the symbol for "Basic Accessibility" that means the provider's office has:
  - Accessible parking.
  - Parking spaces that are easy to get to.
  - A parking area with ramps and curb cutouts.
  - Automatic entry or another entry option.
  - Elevator for public use with enough room for a wheelchair or scooter.
  - Restroom with large stall and safety bars.
  - Waiting area with enough room for a wheelchair or scooter to move and turn.
  - At least one exam room ready to serve persons with disabilities.
  - Clear signs that help patients easily find their way.
  - $\circ$  Doors to building, office and patient rooms that are at least 32 inches wide.
- If you need to go to a provider and are not sure if they offer the accommodations you need, Molina Dual Options MyCare Ohio can help you. Talk to your care manager for assistance.

### How to find Molina Dual Options MyCare Ohio providers in your area

You can use this book to find a provider close to where you live. First, find the type of provider you need. Next, find your county and city. Then, choose a provider from that list who is accepting new patients **b**. All providers have access to language line interpreters.

You can also visit MolinaHealthcare.com/Duals for a current list of network providers.

You can get a printed copy of all information posted on our website upon request. If you have questions, please call Member Services at (855) 665-4623, (TTY: 711), Monday-Friday, 8 a.m. to 8 p.m., local time. You can also call your Care Manager if you need help finding a provider.

### How to find Molina Dual Options MyCare Ohio providers in your area

To learn how to search for providers, refer to the "Search Help – FAQ" link on the bottom portion of the searchable online directory.

To request a hard copy of Molina Dual Options MyCare Ohio's provider directory, please call our Member Service Department at (855) 665-4623, (TTY: 711), Monday-Friday 8:00a.m.-8:00p.m., local time. Molina Dual Options MyCare Ohio will mail a hard copy of the provider directory to you within seven (7) business days of your request. Molina Dual Options MyCare Ohio may ask whether your request is for a one-time hard copy request or if you are requesting to receive the provider directory in hard copy permanently. If you request it, your request for hard copies of the provider directory remains until you leave Molina Dual Options MyCare Ohio or request that hard copies be discontinued.

## List of network providers

This Directory of Molina Dual Options MyCare Ohio's network providers contains:

- **Health care professionals** (for example, primary care physicians, specialists, mental health providers, Qualified Family Planning Providers (QFPPs), dentists, and vision care providers);
- **Facilities** (for example, hospitals, long-term care facilities and skilled nursing facilities for rehabilitation, mental health facilities, Federally Qualified Health Centers, and Rural Health Centers); **and**
- **Support providers** (for example, home health agencies and home medical equipment providers).

In addition to contact information, provider listings also include specialties and skills, for example, such as languages spoken or completion of cultural competence training.

**Cultural competence training** is additional instruction for our health care providers that helps them better understand your background, values, and beliefs to adapt services to meet your social, cultural, and language needs.

## Pharmacies

This part of the Directory provides a list of pharmacies in Molina Dual Options MyCare Ohio's network. These network pharmacies are pharmacies that have agreed to provide prescription drugs to you as a member of the plan.

We also list pharmacies that are in our network but are outside Butler, Clark, Clermont, Clinton, Delaware, Franklin, Greene, Hamilton, Madison, Montgomery, Pickaway, Union, Warren in which you live. You may also fill your prescriptions at these pharmacies. Please contact Molina Dual Options MyCare Ohio at (855) 665-4623, (TTY: 711), Monday-Friday,8 a.m. to 8 p.m., local time, for additional information.

Molina Dual Options MyCare Ohio members must use network pharmacies to get prescription drugs except in emergency or urgent care situations.

- If you go to an out-of-network pharmacy for prescriptions when it is not an emergency or urgent care situation, including when you are out of the service area, call Molina Dual Options MyCare Ohio's toll-free Member Services or 24-hour nurse advice line for assistance in getting your prescription filled.
- If you go to an out-of-network pharmacy for prescriptions when it is not an emergency, you will have to pay out of pocket for the service.
- Read the Molina Dual Options MyCare Ohio *Member Handbook* for more information.

This Directory may not list all network pharmacies. We may have added or removed some network pharmacies from our plan after we published this Directory.

For up-to-date information about Molina Dual Options MyCare Ohio network pharmacies in your area, please visit our website at MolinaHealthcare.com/Duals or call Member Services at (855) 665-4623, (TTY: 711), Monday-Friday, 8 a.m. to 8 p.m., local time. TTY users should call 711. The call is free.

To get a complete description of your prescription coverage, including how to fill your prescriptions, please read the *Member Handbook* and Molina Dual Options MyCare Ohio's *List of Covered Drugs*. The List of Covered Drugs can be found at MolinaHealthcare.com/Duals.

## How to identify pharmacies in Molina Dual Options MyCare Ohio's network

Along with retail pharmacies, your plan's network of pharmacies includes:

- Mail-order pharmacies send covered prescription drugs to members through the mail or shipping companies.
- Home infusion pharmacies prepare prescription drugs that are given through a vein, within a muscle, or in another non-oral way by a trained provider in your home.
- Long-term care (LTC) pharmacies serve residents of long-term care facilities, such as nursing homes.

You are not required to continue going to the same pharmacy to fill your prescriptions.

### Long-term supplies of prescriptions

- **Mail-Order Programs.** We offer a mail-order program that allows you to get up to a 90-day supply of your prescription drugs sent directly to your home. A 90-day supply has the same copay as a one-month supply.
- 90-Day Retail Pharmacy Programs. Some retail pharmacies may also offer up to a 90-day supply of covered prescription drugs. A 90-day supply has the same copay as a one-month supply.

### Mail order pharmacy

You can get prescription drugs shipped to your home through our network mail order delivery program which is called CVS Caremark Mail Service Pharmacy Program. The pharmacy will contact you, by phone, to get your approval before shipping any prescriptions. If we are unable to reach you for approval, your prescription will not be sent to you.

Typically, you should expect to get your prescription drugs within 14 days from the time that the mail order pharmacy gets the order. If you do not get your prescription drug(s) within this time if you would like to cancel an automatic order, or if you need to ask for a refund for prescriptions you got that you did not want or need, please contact us at (855) 665-4623, (TTY: 711), Monday-Friday, 8 a.m. to 8 p.m., local time. To learn more about mail order pharmacies, see Chapter 5 of the Member Handbook.

### Home infusion pharmacies

You can get home infusion therapy if Molina Dual Options MyCare Ohio has approved your prescription and if you get your prescription from an authorized prescriber.

Home Infusion Pharmacies services all counties in the Molina Dual Options MyCare Ohio service area. For more information on Long-Term Care services and pharmacies, contact Member Services at (855) 665-4623, (TTY: 711), Monday-Friday, 8 a.m. to 8 p.m., local time.

## Long-term care pharmacies

Residents of a long-term care facility, such as a nursing home, may access their prescription drugs covered under Molina Dual Options MyCare Ohio through the facility's pharmacy or another network pharmacy. To learn more about drug coverage in special cases, refer to Chapter 5 of the *Member Handbook*.

Long-Term Care Pharmacies services all counties in the Molina Dual Options MyCare Ohio service area. For more information on Long-Term Care services and pharmacies, contact Member Services at (855) 665-4623, (TTY: 711), Monday-Friday, 8 a.m. to 8 p.m., local time.

## How to find Molina Dual Options MyCare Ohio pharmacy in your area

You can get your drugs covered at any of our network pharmacies. This includes our network pharmacies outside of our service area.

To search for a pharmacy type within our network, start by selecting your City, County, State or Zip. Then select **Molina Dual Options MyCare Ohio** as the Plan/Program. Using the search bar, you can enter "Pharmacy", **Last Name, NPI,** or name of a specific pharmacy. As you start typing, a list of provider names that match your search will appear for you to select from. All pharmacies shown on the searchable online directory are available in our Network. If you have questions about any of the above, please contact Member Services or visit <u>MolinaHealthcare.com/Duals</u>.

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#### NONDISCRIMINATION NOTICE

Molina Healthcare (Molina) complies with all Federal civil rights laws that relate to healthcare services. Molina offers healthcare services to all members without regard to race, color, national origin, age, disability, or sex. Molina does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. This includes gender identity, pregnancy and sex stereotyping.

To help you talk with us, Molina provides services free of charge:

- Aids and services to people with disabilities
  - Skilled sign language interpreters
  - Written material in other formats (large print, audio, accessible electronic formats, Braille)
- Language services to people who speak another language or have limited English skills
  - Skilled interpreters
  - Written material translated in your language
  - Material that is simply written in plain language

If you need these services, contact Molina Member Services at (855) 665-4623; TTY/TDD: 711, Monday - Friday, 8 a.m. to 8 p.m., local time.

If you think that Molina failed to provide these services or discriminated based on your race, color, national origin, age, disability, or sex, you can file a complaint. You can file a complaint in person, by mail, fax, or email. If you need help writing your complaint, we will help you. Call our Civil Rights Coordinator at (866) 606-3889, or TTY, 711. Mail your complaint to:

Civil Rights Coordinator 200 Oceangate Long Beach, CA 90802

You can also email your complaint to <u>civil.rights@molinahealthcare.com</u>. Or, fax your complaint to (562) 499-0610.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>. You can mail it to:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

You can also send it to a website through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>.

If you need help, call 1-800-368-1019; TTY 800-537-7697.





## English

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-855-665-4623 (TTY: 711).

#### Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-665-4623 (TTY: 711).

#### Chinese

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-855-665-4623 (TTY:711).

#### German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-665-4623 (TTY: 711).

#### Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 4623-665-155-1 (رقم هاتف الصم والبكم: 711).

#### Pensylvannia Dutch

Wann du Deitsch Pennsylvania German schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-855-665-4623 (TTY: 711).

#### Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-665-4623 (телетайп: 711).

#### French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-665-4623 (ATS: 711).

#### Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-665-4623 (TTY: 711).

#### Cushite (Oromo language)

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-855-665-4623 (TTY: 711).

#### Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-665-4623 (TTY: 711) 번으로 전화해 주십시오.

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### Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-855-665-4623 (TTY: 711).

#### Japanese

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-855-665-4623 (TTY: 711)まで、お電話にてご連絡ください。

#### Dutch

AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-855-665-4623 (TTY: 711).

#### Ukrainian

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-855-665-4623 (телетайп: 711).

#### Romanian

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-855-665-4623 (TTY: 711).

#### Somali

FIIRO GAAR AH: Hadii aad ku hadasho Ingiriisiga, adeega kaalmada luuqada, oo bilaa lacag ah, ayaa kuu diyaar ah. Lahadal 1-855-665-4623 (TTY: 711).

### Nepali

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-855-665-4623 (टिटिवाइ: 711) ।

#### Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-855-665-4623 (TTY: 711).

### **French** Creole

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-855-665-4623 (TTY: 711).

### Polish

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-855-665-4623 (TTY: 711).

### Hindi

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-855-665-4623 (TTY: 711) पर कॉल करें।

### Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-665-4623 (TTY: 711).

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