

Below is an update to your Molina Healthcare Member Handbook (Issued September 2014). Insert this into your Member Handbook so you can refer to it in the future.

The Covered Services section of your Member Handbook lists covered services and helps you know which services require prior authorization. The chart below explains an update on which services require prior authorization (PA).

Service	What's in your Member Handbook	Updated requirements
Ambulance and ambulette transportation	PA is not required.	PA is not required for emergency transportation. Some non-emergency transportation may require a PA.
Chiropractic (back) services	Chiropractic services require PA.	PA is not required.
Developmental therapy services for children aged birth to six years	PA is required for all developmental therapy services after the initial evaluation is completed. 30 dates of service per 12 month period for any combination of services are covered.	In an outpatient and home setting, you can have 30 visits in each 12-month period without needing a PA. PA is required to get services after 30 visits in a 12-month period.
Home health services	Home health services require PA.	PA is required after the initial evaluation plus the first six visits.
Mental health and substance abuse services	PA is not required for services from a Community Mental Health Center or Ohio Department of Mental Health and Addiction Services (MHAS) facility, which are Medicaid providers. PA is required from a facility or provider other than a community mental health center or MHAS facility.	PA is not required to begin getting services at a Community Mental Health Center, an Ohio Department of Mental Health and Addiction Services (MHAS) facility or other network providers. PA is only required for intensive services such as partial hospitalization or to receive services beyond the annual Medicaid limits for psychology or community behavioral health services. Contact your provider or Molina Healthcare for more information.
Physical and occupational therapy	PA is required for all occupational and physical therapy services after the initial evaluation is completed. 30 dates of services per 12 month period for any combination of services are covered.	In an outpatient and home setting, you can have 30 visits in each 12-month period for any combination of physical and occupational therapy services without needing a PA. PA is required to get services after 30 visits in a 12-month period.

Podiatry (foot) services	Office visits for examination and plan of care do not require PA. In office podiatry procedures and interventions require PA.	PA is not required.
Speech and hearing services, including hearing aids	PA is required for all speech therapy services after the initial evaluation is completed. 30 dates of service per 12 month period for any combination of Speech, Language, Pathology and Audiology services are covered. Hearing aids require PA.	In an outpatient and home setting, you can have 30 visits in each 12-month period for any combination of speech and audiology therapy services without needing a PA. PA is required to get services after 30 visits in a 12-month period. Some hearing aids may require PA.

Vision Services

The information below updates the Vision Services section of your Member Handbook to give you more information about covered vision benefits.

- Eye Exams
 - One every 12 months for members 20 and younger, and 60 and older
 - One every 24 months for members ages 21 to 59
- Eyeglasses - One complete frame and pair of lenses, just lenses or just frames, or contact lenses with prior approval. We also offer an expanded selection of frames to choose from at no cost to you.
 - One every 12 months for members 20 and younger, and 60 and older
 - One every 24 months for members ages 21 to 59

Where to go for Medical Services - Quick Reference Chart

The Quick Reference Chart in your Member Handbook lists where to go and whom to call when you need certain types of care. The information below is an update to this chart.

Non-Emergency Treatment for an Illness or Injury

Call your PCP to request an appointment. You can also visit a MinuteClinic[®] inside some CVS Pharmacy[®] locations. You can get these services from MinuteClinic:

- Minor illnesses, injuries, skin conditions, and more
- Prescriptions for common illnesses when medically appropriate
- Common vaccinations for adults

For individual clinic hours, call (866) 389-2727 or visit www.MinuteClinic.com

Mental Health and Substance Abuse Services

Call a Community Mental Health Center or Ohio Department of Mental Health and Addiction Services (MHAS) facility (previously known as ODADAS), or contact Molina Healthcare if you would like to find a network behavioral health provider.

Text4baby, Free Texts for Moms

Molina Healthcare is happy to announce we are partnering with text4baby, a service that sends free text messages on health and safety tips to pregnant women and new moms. If you are pregnant or have a baby under age one, you can sign up for free text messages. To sign up or learn more, visit our website at www.MolinaHealthcare.com/text4baby.